

Date: Tuesday 21 January 2025 at 4.00 pm

Venue: Jim Cooke Conference Suite, Stockton Central Library, Church Road,
Stockton-on-Tees TS18 1TU

Cllr Marc Besford (Chair)
Cllr Nathan Gale (Vice-Chair)

Cllr Stefan Barnes
Cllr John Coulson
Cllr Lynn Hall
Cllr Vanessa Sewell

Cllr Carol Clark
Cllr Ray Godwin
Cllr Jack Miller

AGENDA

- 1 Evacuation Procedure** (Pages 7 - 8)
- 2 Apologies for Absence**
- 3 Declarations of Interest**
- 4 Minutes**
To approve the minutes of the last meeting held on 17 December 2024. (Pages 9 - 16)
- 5 Teeswide Safeguarding Adults Board (TSAB) - Annual Report 2023-2024** (Pages 17 - 56)
- 6 Scrutiny Review of Reablement Service**
To consider feedback from the Stockton-on-Tees Borough Council (SBC) delivery partner, *Peopletoo* in relation to the findings of its review of local reablement provision as part of the ongoing SBC *Powering Our Future*-related work (to follow).
- 7 Chair's Update and Select Committee Work Programme 2024-2025** (Pages 57 - 60)

Members of the Public - Rights to Attend Meeting

With the exception of any item identified above as containing exempt or confidential information under the Local Government Act 1972 Section 100A(4), members of the public are entitled to attend this meeting and/or have access to the agenda papers.

Persons wishing to obtain any further information on this meeting, including the opportunities available for any member of the public to speak at the meeting; or for details of access to the meeting for disabled people, please

Contact: Senior Scrutiny Officer, Gary Woods on email gary.woods@stockton.gov.uk

KEY - Declarable interests are:-

- Disclosable Pecuniary Interests (DPI's)
- Other Registerable Interests (ORI's)
- Non Registerable Interests (NRI's)

Members – Declaration of Interest Guidance



Table 1 - Disclosable Pecuniary Interests

Subject	Description
Employment, office, trade, profession or vocation	Any employment, office, trade, profession or vocation carried on for profit or gain
Sponsorship	Any payment or provision of any other financial benefit (other than from the council) made to the councillor during the previous 12-month period for expenses incurred by him/her in carrying out his/her duties as a councillor, or towards his/her election expenses. This includes any payment or financial benefit from a trade union within the meaning of the Trade Union and Labour Relations (Consolidation) Act 1992.
Contracts	Any contract made between the councillor or his/her spouse or civil partner or the person with whom the councillor is living as if they were spouses/civil partners (or a firm in which such person is a partner, or an incorporated body of which such person is a director* or a body that such person has a beneficial interest in the securities of*) and the council — (a) under which goods or services are to be provided or works are to be executed; and (b) which has not been fully discharged.
Land and property	Any beneficial interest in land which is within the area of the council. 'Land' excludes an easement, servitude, interest or right in or over land which does not give the councillor or his/her spouse or civil partner or the person with whom the councillor is living as if they were spouses/ civil partners (alone or jointly with another) a right to occupy or to receive income.
Licences	Any licence (alone or jointly with others) to occupy land in the area of the council for a month or longer.
Corporate tenancies	Any tenancy where (to the councillor's knowledge)— (a) the landlord is the council; and (b) the tenant is a body that the councillor, or his/her spouse or civil partner or the person with whom the councillor is living as if they were spouses/ civil partners is a partner of or a director* of or has a beneficial interest in the securities* of.
Securities	Any beneficial interest in securities* of a body where— (a) that body (to the councillor's knowledge) has a place of business or land in the area of the council; and (b) either— (i) the total nominal value of the securities* exceeds £25,000 or one hundredth of the total issued share capital of that body; or (ii) if the share capital of that body is of more than one class, the total nominal value of the shares of any one class in which the councillor, or his/ her spouse or civil partner or the person with whom the councillor is living as if they were spouses/civil partners have a beneficial interest exceeds one hundredth of the total issued share capital of that class.

* 'director' includes a member of the committee of management of an industrial and provident society.

* 'securities' means shares, debentures, debenture stock, loan stock, bonds, units of a collective investment scheme within the meaning of the Financial Services and Markets Act 2000 and other securities of any description, other than money deposited with a building society.

Table 2 – Other Registerable Interest

You must register as an Other Registrable Interest:

- a) any unpaid directorships
- b) any body of which you are a member or are in a position of general control or management and to which you are nominated or appointed by your authority
- c) any body
 - (i) exercising functions of a public nature
 - (ii) directed to charitable purposes or
 - (iii) one of whose principal purposes includes the influence of public opinion or policy (including any political party or trade union) of which you are a member or in a position of general control or management

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Jim Cooke Conference Suite, Stockton Central Library **Evacuation Procedure & Housekeeping**

If the fire or bomb alarm should sound please exit by the nearest emergency exit. The Fire alarm is a continuous ring and the Bomb alarm is the same as the fire alarm however it is an intermittent ring.

If the Fire Alarm rings exit through the nearest available emergency exit and form up in Municipal Buildings Car Park.

The assembly point for everyone if the Bomb alarm is sounded is the car park at the rear of Splash on Church Road.

The emergency exits are located via the doors between the 2 projector screens. The key coded emergency exit door will automatically disengage when the alarm sounds.

The Toilets are located on the Ground floor corridor of Municipal Buildings next to the emergency exit. Both the ladies and gents toilets are located on the right hand side.

Microphones

During the meeting, members of the Committee, and officers in attendance, will have access to a microphone. Please use the microphones, when directed to speak by the Chair, to ensure you are heard by the Committee.

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ADULT SOCIAL CARE AND HEALTH SELECT COMMITTEE

A meeting of Adult Social Care and Health Select Committee was held on Tuesday 17 December 2024.

Present: Cllr Nathan Gale (Vice-Chair, acting as Chair), Cllr Stefan Barnes, Cllr Carol Clark, Cllr John Coulson, Cllr Lynn Hall, Cllr Jack Miller, Cllr Vanessa Sewell

Officers: Angela Connor, Rob Papworth (A,H&W); Gary Woods (CS)

Also in attendance: Jill Foreman, Beth Swanson, Stephanie Worn, Matt Wynne (North Tees and Hartlepool NHS Foundation Trust)

Apologies: Cllr Marc Besford (Chair), Cllr Ray Godwin

ASCH/48/24 Evacuation Procedure

The evacuation procedure was noted.

ASCH/49/24 Declarations of Interest

There were no interests declared.

ASCH/50/24 Minutes

Consideration was given to the minutes from the Committee meeting held on 19 November 2024.

AGREED that the minutes of the meeting on 19 November 2024 be approved as a correct record and signed by the Chair.

ASCH/51/24 North Tees and Hartlepool NHS Foundation Trust: Maternity Services Update

Senior representatives of North Tees and Hartlepool NHS Foundation Trust (NTHFT) were once again present to give a further update on developments in relation to the Trust's maternity services. This was the third such update following issues raised by the Care Quality Commission (CQC) in 2022 regarding NTHFT maternity provision, with the Trust asked to also include details of the review of its community midwifery offer after concerns were raised by the Committee in early-2023.

Led by the NTHFT Associate Director of Midwifery and supported by the NTHFT Director of Nursing, a presentation was given which covered the following:

- Perinatal Organisational Structure: The key difference to the structure outlined during the previous update in November 2023 was the addition of the 'Group Executive Team' which reflected the 'Group' model NTHFT and South Tees Hospital NHS Foundation Trust (STHFT) was now operating under. All other roles within the structure remained the same.
- Maternity CQC Position: Responses undertaken in relation to the five 'must do' (and one 'should do') actions identified by the CQC in 2022 were highlighted –

these formed an important part of the Trust's maternity safety support programme. Progress had been presented to the NTHFT Board in order to provide assurance around compliance – sustaining (and continuing to monitor) this was vital.

- Maternity Improvement Plan: Noting that the North East and North Cumbria Integrated Care Board (NENC ICB) now had oversight of NTHFT maternity service quality, several elements associated with improving the local offer were outlined, including the Maternity Incentive Scheme which saw the Trust compliant for year 5 (the first time this had been achieved for some time – a great credit to staff) and on-track for compliance in year 6. In response to the results of the CQC Maternity Survey 2023, work around new methods for induction of labour was another key focus, with efforts being made to improve the labour experience by moving away from outcome-driven pharmaceutical interventions, and towards more mechanical methods which enabled women to return home during the process (if appropriate).

From a workforce perspective, there was currently only three whole-time equivalent vacancies within the whole service, a significant improvement on the staffing situation this time last year. Following responses to previous CQC surveys / inspections, the Trust was also involved in a national perinatal culture and leadership programme. NTHFT recognised that culture impacted upon recruitment and retention, and this initiative would help identify priorities for the perinatal service.

- Service Improvement: Continuing the theme of enhancing provision, feedback on work to improve the community offer was relayed. NTHFT had aimed to expand the choice of community-based appointments (along with how these were communicated / promoted) and had established more flexible service timings to fit in with the contrasting work patterns of pregnant women. Short bite-sized videos were being produced in conjunction with Teesside University to assist with parental education, and the Chair of the Maternity and Neonatal Voices Partnership (MNVP) was continually involved in discussions to strengthen local provision.

NTHFT was also mindful of its CQC Maternity Survey results and welcomed (and took note of) the CQCs national review on the state of maternity care. Key issues around personalised care (the Trust was working with Local Authorities in relation to an individuals' other linked care needs), data intelligence, outcomes delivery and workforce were noted, as was the positive feedback received on post-natal provision (an area which had previously prompted concern). Fundamental principles for maternity services were being addressed in the current maternity improvement plan (co-produced by the MNVP group), though it was acknowledged that limitations with the estate / facilities impacted upon what the Trust could deliver.

- Maternity and Neonatal Three-Year Service Delivery Plan: Four themes involving service standards and structures, workforce, culture underpinned this plan. NTHFT was around 75% through each of these themes – this plan will be re-visited to take into account the Trust's CQC Maternity Survey results and the CQC national review of maternity care.
- Maternity and Neonatal Voices Partnership (MNVP): An infographic summarising the MNVPs plan of work for 2024-2025 showed a range of activity which was contributing towards local maternity provision. This included various engagement mechanisms to hear from those who had experienced services, holding in-person

sessions, running local events, and specific focus on bereavement, labour induction, consent, mental health, pelvic health, and infant feeding.

- Clinical Research and Quality Improvement: As an ongoing process (and to avoid becoming complacent), NTHFT had undertaken 10 research and 14 quality improvement projects involving a multi-professional team approach and multiple principal investigators. An incorporated graphic demonstrated the Trust's significant progress on reducing major bleeds following childbirth (an issue for NTHFT in early-2023) – this reflected a focus on ensuring women were fit to go into labour (aided by the development of a risk assessment tool).
- Successes: The implementation of BadgerNet, an electronic patient record which NTHFT was looking to link to other Trusts who also had this, had been well received by those using maternity services (though the Trust was also conscious of the issue of digital exclusion). Reducing the workforce vacancy rate, the trialling of a nursing associates' role, offering more community appointments from family hubs, and refurbishing the bereavement suite (following feedback that it felt overly clinical) was also highlighted. Staffing-related developments involving the creation of a specialist infant feeding role within the community offer, as well as scoping a project for support workers within the post-natal ward, were further examples of enhanced provision.

The Committee was pleased to see evidence of improved service provision (something the CQC was fully aware of due to its regular engagement with the Trust) and commended the direct link to the NTHFT Board in terms of monitoring quality – the emerging NENC ICB oversight of the maternity offer was also an interesting development. Welcoming the positive work around recruitment and retention, Members asked whether individuals could access BadgerNet-related information via the NHS app – it was stated that BadgerNet was a separate app which the Trust hoped to link to individual care records next year.

Following a query around apprenticeships, NTHFT noted its ongoing attention on developing the future workforce, with students coming to the Trust for placements. However, there was no midwifery-specific apprenticeships locally, something NTHFT was liaising with Teesside University to address, with efforts potentially aided by the strengthened voice which the 'Group' model between NTHFT and STHFT brings. Both Trusts offered different training experiences for midwives.

Praising the value placed upon the crucial issue of infant feeding (often a large concern for new parents), the Committee sought assurance that post-natal thinking included considerations around health visitation. Acknowledging that family support was not the same for everyone, NTHFT stated that health visitors had a key role which also helped with the introduction of antenatal contact, and was just as important from a post-natal perspective as pre-birth. Whilst improvements had been seen in this element of maternity provision, better links with the health visiting offer was needed.

Finally, Members asked if the new Community Diagnostic Centre in Stockton town centre would include any maternity testing provision. NTHFT representatives in attendance confirmed that there were no current plans for this, though it had not been ruled out for the future.

AGREED that the North Tees and Hartlepool NHS Foundation Trust (NTHFT) maternity services update be noted.

ASCH/52/24 Scrutiny Review of Reablement Service

The third evidence-gathering session for the Committee's ongoing review of Reablement Service considered information from the North Tees and Hartlepool NHS Foundation Trust (NTHFT). Led by the NTHFT Head of Community Services (who had worked within reablement provision for many years) and supported by the NTHFT Care Group Director – Healthy Lives, a presentation was given which covered the following:

- NTHFT current role working alongside Stockton Reablement Service: With a focus on 'Home First' principles, the Trust's priority was to get patients home from hospital as soon as it was clinically safe to do so. Avoiding hospital admittance in the first place was also central to its thinking.

To facilitate this approach, NTHFT was a key partner within local integrated services, working alongside Stockton-on-Tees Borough Council (SBC) to provide an Integrated Single Point of Access (ISPA). There was also a well-established Integrated Discharge Team (contributing to the Trust having one of the top performing Emergency Departments in England – a reflection of the strength of pathways in place to get people home), as well as a Community Integrated Assessment Team (CIAT) which worked in collaboration with the Reablement Service (30 clients on average per month, involving 80 contacts).

A change in delivery of the local Reablement Service from autumn 2024 had seen SBC bring the offer in-house. From a NTHFT perspective, recent operational challenges had led to patients staying in hospital longer, though the Trust had worked with SBC for additional support to get individuals home for Christmas.

- Case study – Support in the Community: A case study resulting in a referral to the Reablement Service was included as an example of the rising demand for this type of care. Increasing frailty and complexity of cases across the general population was leading to greater challenges in providing support for those needing these services. This example also involved a referral to the Virtual Frailty Ward (also known as the 'hospital at home' service) for further clinical assessments, treatment and observation.
- Emerging system frailty model: Whilst there was estimated to be around 140,000 people aged over 65 within the Tees Valley footprint (15,500 of which had moderate or severe frailty and 5,500 of whom were residing in care homes), these numbers were expected to increase by over 20% in the next 10 years. In order to meet this rising demand, NTHFT was developing a system frailty model which involved interventions ranging from emergency care within the hospital environment to self-care (including carer support). Its aim was to help reduce hospital admissions and Accident and Emergency (A&E) attendance for those over 65 years-old, as well as reduce care home admissions. The final model still needed to be approved by the Trust's governance structure.
- NHSE Frailty Strategy: The wider NHS England Frailty Strategy included a pathway to receiving reablement in the community. This may or may not follow a period of care within a hospital setting, and the delivery of the strategy would require the support of a range of partners, including primary care services and the voluntary sector.

- Future possibilities: Reablement provision was a key element in delivering more care in the community, and the Trust (with its partners) was trying to push the boundaries regarding what could be done outside of the hospital environment. Investment in technology to aid in the move from analogue to digital (NTHFT was already working with the existing Reablement Service in relation to telecare) and focusing on preventing people from reaching crisis point (requiring collaboration between partners) were also future considerations.

From a service structure perspective, a move to facilitating 24/7 access should be central in developing the current offer as it was not appropriate to stop provision at 5.00pm. Continuing with the 'Discharge to Assess' principles so as many assessments as possible were undertaken outside the hospital setting was important, particularly since individuals may be more independent within their own home and not require a significant care package identified whilst in hospital. Developing understanding and management of complex cases, and the use of OPTICA (a secure cloud application, built by North of England Care System Support (NECS) in collaboration with NHS Trusts and Local Authorities, which tracked all admitted patients and the tasks relating to their discharge in real-time through their hospital journey) within the community was also highlighted.

Regarding the questions put to NTHFT in advance of this meeting, Trust representatives added that, in terms of measuring the success of the existing Reablement Service, this was difficult to comment on given NTHFT did not have access to relevant data. However, it was recognised that the Borough's reablement provision played a key role in the ongoing strong local performance around hospital discharge, much of which reflected the established partnership between NTHFT and SBC. It was also noted that the Trust had received no feedback (either positive or negative) from the public about the Reablement Service – any compliments / complaints would likely be submitted to the Council.

Thanking NTHFT for its presentation, the Committee asked how the provision of 24/7 reablement care might impact upon the recruitment and retention of staff. The Trust stated that it was aware of pockets of its workforce who would prefer to undertake their duties more flexibly (including nightshifts), though acknowledged that it would need to make specific approaches / adverts to identify interested individuals (whilst not the same type of offer, the ISPA had been operating on a 24/7 basis for around 18 months now). Demand for support within the community would continue to increase, and this would have ramifications for workforce planning.

In response to a Committee question on the numbers being cared for as part of the 'hospital at home' (Virtual Frailty Ward) initiative, NTHFT confirmed that it currently provided 110 beds across a range of pathways, 30 of which were offered for frailty (as of today, these were all full). In related matters, it was stated that any required assessments of an individual potentially in need of care should be done as early in the day as possible so requirements could be put in place on the same day.

Members queried if there were any established links between reablement provision and end-of-life care. NTHFT noted its work with both Butterwick Hospice (Stockton-on-Tees) and Alice House (Hartlepool) and that individuals can be admitted into these settings from the community.

AGREED that the information presented by the North Tees and Hartlepool NHS Foundation Trust be noted.

ASCH/53/24 Regional Health Scrutiny Update

Consideration was given to the latest Regional Health Scrutiny Update report which summarised the work of regional health scrutiny committees and highlighted some recent health-related developments impacting on the Tees Valley and / or wider North East and North Cumbria footprint. Attention was drawn to the following:

- Tees Valley Joint Health Scrutiny Committee: As part of the previously agreed rotational arrangements, Hartlepool Borough Council was hosting the Committee in 2024-2025. The last meeting was held on 7 November 2024 where items included a North East and North Cumbria Integrated Care Board (NENC ICB) winter plan update, a briefing on opioid prescribing and dependency across the Tees Valley, the Tees Suicide Prevention Strategic Plan, and a Tees, Esk and Wear Valleys NHS Foundation Trust (TEWV) presentation on health inequalities.

The next meeting was scheduled for 9 January 2025 – anticipated items included a further TEWV update on Tees Respite Care, a Clinical Services Strategy Update ('Group' model), and a Palliative and End-of-Life Care Strategy presentation (the latter topic being something which the SBC Adult Social Care and Health Select Committee Chair (both current and previous) had sought clarity on for some time during informal engagement with NENC ICB officers).

- Sustainability and Transformation Plan (STP) / Integrated Care System (ICS) Joint Health Scrutiny Committee: No further developments regarding this Joint Committee since the previous update in October 2024. In related matters, regional developments highlighted included the ongoing promotion of the NHS '*Be wise, immunise*' campaign to vaccinate high-risk people against COVID-19 and flu, the NENC ICB 'Here to Help this winter' webpage providing information on choosing the right NHS service for an individuals' needs, new Government money to help people back into work by offering extra support in health services such as GP practices and hospitals, and calls to improve support for women through the menopause. The link to the latest NENC ICB annual report and accounts (1 April 2023 – 31 March 2024) was again included for information.

AGREED that the Regional Health Scrutiny Update report be noted.

ASCH/54/24 Chair's Update and Select Committee Work Programme 2024-2025

CHAIR'S UPDATE

The Committee Vice-Chair (acting as Chair for this meeting) relayed the Chair's thanks to Stockton-on-Tees Borough Council (SBC) staff for their contribution to the recent Care Quality Commission (CQC) inspection of the Council's adult social care services.

Attention was drawn to a recent SBC Member Briefing Session outlining planned Stockton and Darlington Railway bicentenary celebrations during 2025 – this included engagement with the elderly population around their own experiences of using the railway. Members queried whether contact would be made with local care homes,

with the SBC Assistant Director – Adult Social Care / PSW agreeing to seek further clarity around what was intended.

WORK PROGRAMME 2024-2025

Consideration was given to the Committee's current work programme. The next meeting was due to take place on 21 January 2025 where the latest Teeswide Safeguarding Adults Board (TSAB) Annual Report (2023-2024) would be presented. Further evidence-gathering for the ongoing Reablement Service review was intended (featuring feedback on the work of SBCs delivery partner, Peopletoo), as was consideration of the CQC State of Care Annual Report 2023-2024 (alongside a reflection on the state of local provision).

AGREED that the Chair's Update and Adult Social Care and Health Select Committee Work Programme 2024-2025 be noted.

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Adult Social Care and Health Select Committee

21 January 2025

TEESWIDE SAFEGUARDING ADULTS BOARD (TSAB) – ANNUAL REPORT 2023-2024

Summary

The Committee is requested to consider the Annual Report 2023-2024 of the Teeswide Safeguarding Adults Board (TSAB).

Detail

1. As part of its approach to monitoring the quality of local health and care services, the Committee receives a range of related reports, including an overview of Adult Safeguarding activity.
2. The Teeswide Safeguarding Adults Board (TSAB) is the statutory Safeguarding Adults Board for the area as required by the Care Act 2014. The Board's Annual Report for 2023-2024 is attached for Members' consideration, along with the updated Strategic Business Plan for 2022-2025 – the TSAB Independent Chair is scheduled to be in attendance to provide a summary and address any Member comments / questions.
3. Members are reminded of the discussion points raised during the Committee's consideration of the last TSAB Annual Report report (2022-2023) in February 2024 – this can be found at <https://moderngov.stockton.gov.uk/mgAi.aspx?ID=2723>.
4. In preparation for this item, Members may also wish to familiarise themselves with the following related documents:
 - TSAB Annual Communication and Engagement Report (2023-2024)
<https://www.tsab.org.uk/wp-content/uploads/2024/06/Annual-Communication-and-Engagement-Report-23-24-v1.pdf>
 - Latest TSAB newsletter (November 2024)
<https://www.tsab.org.uk/key-information/newsletters/tsab-newsletter-november-2024/>
 - Briefing for elected members: Second national analysis of Safeguarding Adult Reviews
<https://www.local.gov.uk/our-support/partners-care-and-health/safeguarding-resources/analysis-safeguarding-adult-reviews>

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Annual Report

2023-24

Our safeguarding arrangements will effectively prevent
and respond to adult abuse

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Introduction from Adrian Green, Independent Chair

Welcome to the Teeswide Safeguarding Adults Board's Annual Report for the period 2023-2024. The Care Act 2014 requires the Board to have a three-year strategic plan and report upon it annually. In this report you will find the agreed priorities of the Board and the updates on what the partnership has achieved together with our continuing efforts to improve the safety of our vulnerable people whilst preventing emerging issues.

The report includes updates on independent Safeguarding Adults Reviews commissioned by the Board where it felt there were learning opportunities to prevent future reoccurrence of abuse or neglect. The report also updates you on the progress made against the recommendations of already published reviews.

The Board continues to make great efforts to engage with the public, carers and practitioners to raise awareness and ensure people can recognise abuse and know how to prevent and report it. Our training offer and the raising of awareness during 'National Safeguarding Adults Week' are some of the great examples of engagement and awareness raising for our professionals and communities that we can be proud of. With an increasingly diverse and aging population enduring more complex social and health needs, involving people, their families and carers in the decisions being made about their care, continues to be a golden thread running through our practice and I am pleased with the progress made to date on making safeguarding personal.

This year saw the previous chair, Darren Best leave for new challenges and on behalf of myself and the Board I would like to put on record our appreciation for all Darren has achieved whilst chair and we wish him well for the future. This report is a testament to his efforts and commitment together with everyone else who looks after and protects the vulnerable within our communities.

I would like to take this opportunity to thank everyone involved in safeguarding within the Teeswide area, especially the people who work in our business unit who provide great support to the Board together with our partners and the members of our sub-groups, who undertake vital work in addition to their full-time roles and are the drivers of the Board's business.

Looking ahead, there are many safeguarding challenges and developing issues that the Board and our many partners will look to address, to improve practice, raise awareness and keep the vulnerable people in our communities safe from abuse and neglect.

Thank you for taking the time to read this annual report. I hope you find it easy to read, informative and above all reassuring.



Adrian Green.
Teeswide Safeguarding Adults Board Independent Chair.

What does the Board do?

The Teeswide Safeguarding Adults Board (TSAB) is a statutory body responsible for protecting adults' rights to live independent lives, free from abuse and neglect. The Board works collaboratively with partners to set the strategic direction for adult safeguarding in Tees and seeks assurance from partners that they have appropriate and robust safeguarding arrangements in place.

Board Member Organisations

6 Statutory Partners:

- Cleveland Police
- Hartlepool Borough Council
- Middlesbrough Council
- NHS North East and North Cumbria Integrated Care Board
- Redcar & Cleveland Borough Council
- Stockton-on-Tees Borough Council

24 Non-Statutory Partners:

- A Way Out
- Beyond Housing
- Care Quality Commission
- Catalyst Stockton-on-Tees (Voluntary Development Agency)
- Cleveland Fire Brigade
- Department for Work and Pensions
- Hartlepool & Stockton-on-Tees Safeguarding Children Partnership
- Hartlepower
- Healthwatch Hartlepool
- Healthwatch South Tees
- Healthwatch Stockton-on-Tees
- HMP Holme House Prison
- Middlesbrough Voluntary Development Agency
- North East Ambulance Service
- North Tees & Hartlepool NHS Foundation Trust
- Office of the Police and Crime Commissioner for Cleveland
- People First
- Probation Service
- Redcar & Cleveland Voluntary Development Agency
- South Tees Hospitals NHS Foundation Trust
- South Tees Safeguarding Children Partnership
- Tees Esk & Wear Valleys NHS Foundation Trust
- Teesside University
- Thirteen Housing

Board Structure

The Board has continued to engage with key strategic partnerships across Tees including the Local Safeguarding Children Partnerships, Health & Wellbeing Boards, Community Safety Partnerships, Tees Strategic Exploitation Group (formerly known as Vulnerable Exploited Missing and Trafficked) and the Cleveland Anti-Slavery Network as well as regional and national Safeguarding Adults groups.

Sub-Groups

The Board has a number of Sub-Groups leading on key pieces of work in order to achieve the aims and objectives set out in the Board's Strategic Business Plan 2023/24. The purpose of the Sub-Groups are summarised below.

Communication & Engagement (CE)

Leads the development, implementation and evaluation of a multi-agency strategy aimed at increasing awareness of safeguarding adults and promoting the involvement of adults at risk, carers and advocates in the Teeswide safeguarding adults processes.

Learning Training & Development (LTD)

Leads the development, implementation and evaluation of a multi-agency learning, training and development strategy.

Operational Leads (OL)

To provide a forum to enable safeguarding adults operational leads from TSAB partner agencies to share good practice, problem-solve, access peer support and engage in multi-agency audits. The Sub-Group also provides qualitative data to inform the development of person-centred policies, procedures and strategies.

Performance, Audit & Quality (PAQ)

Leads the development and implementation of a performance framework and provides an audit and quality assurance function on behalf of the TSAB.

Safeguarding Adult Review (SAR)

Leads on the development and implementation of the Teeswide SAR Policy and Procedures to ensure that learning from any reviews undertaken locally and nationally is disseminated appropriately. The Sub-Group also considers notifications for SARs and makes recommendations to the Independent Chair.

Task & Finish Groups

During 2023/24 there were a number of Task & Finish Groups to look at specific work streams:

- Adult Exploitation Strategy
- Adult Sexual Exploitation (ASE) Toolkit
- National Safeguarding Adults Week
- Policy, Procedures and Practice
- Team Around the Family (TATI) Review

Some of our key achievements over the past year...

April-June
2023

- Multi-Agency Audits completed on Sexual Abuse & Modern Slavery
- Awareness raising at Teesside University's Transition Event
- Adult K SAR published
- PowerBi License granted
- Adult Sexual Exploitation SAR Thematic Analysis Report published
- Three SAR Learning & Reflection workshops
- Stephen and Adult C action plans signed off by the Board

July - September
2023

- Housing Round Table Discussion
- Awareness raising at the Tees Valley Infrastructure meeting
- Session with Independent Voices on safeguarding and wellbeing
- High Risk Adults Panel agreed at TSAB
- Modern Slavery themed discussion at OLSG
- Multi-Agency Audits undertaken on Incidents Between Residents
- Molly SAR and Thematic ASE Analysis presented at STAGE Webinar
- Joint Adults and Children's Working Protocol agreed

October - December
2023

- A Spotlight on Modern Slavery and Sexual Exploitation Campaign
- First Adult Safeguarding Complex Cases Training Course
- National Safeguarding Adults Week & Carers Rights Day
- Adult Sexual Exploitation Practitioners Toolkit published
- Awareness raising at Stockton Wellbeing Festival for Over 50s
- James and SK SARs published

January - March
2024

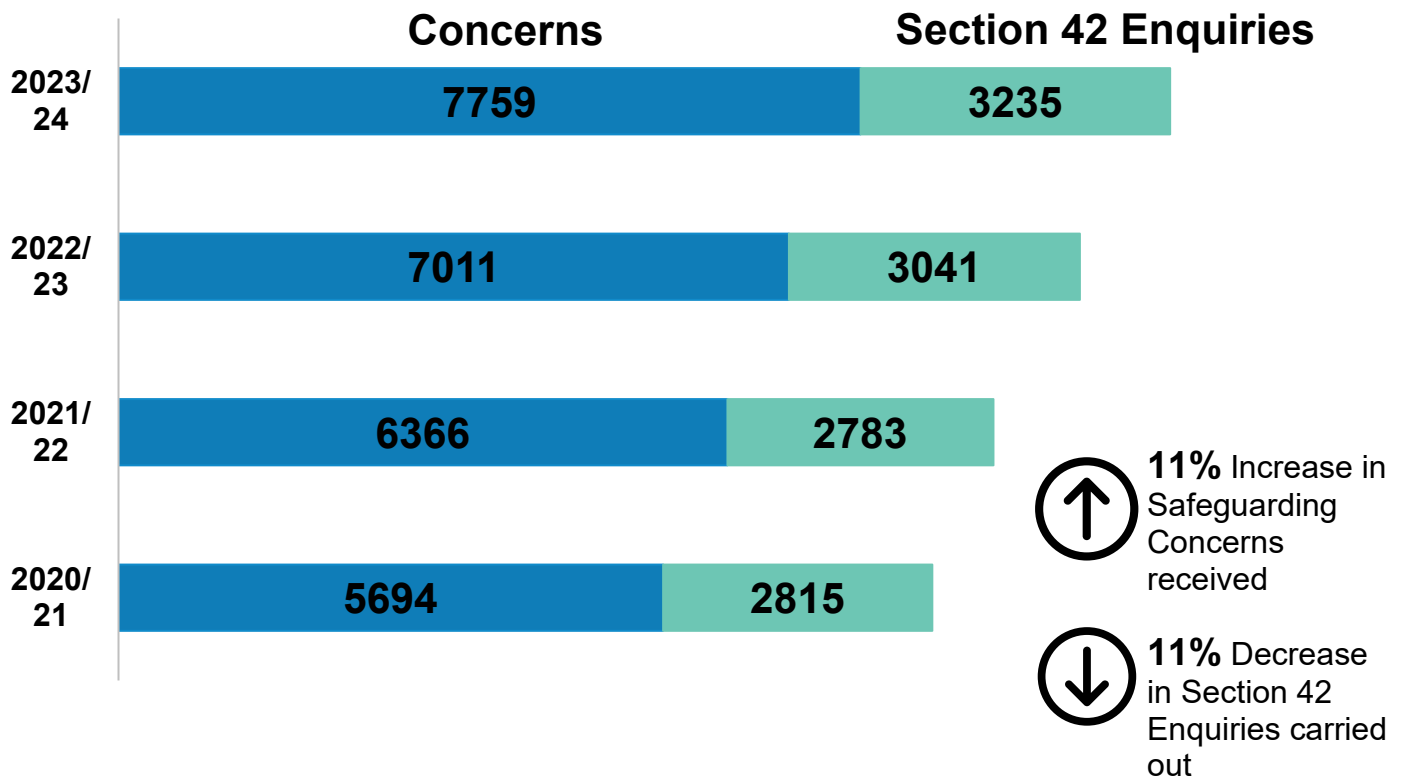
- Bernadette SAR published
- Multi-agency Audit undertaken on s117 Aftercare
- First Trauma Informed Practice training webinar
- Sexual Abuse and Sexual Violence Awareness Week
- Safeguarding Champions Event
- Launch of Adult Sexual Exploitation Briefing

Safeguarding Data 2023-24

Concerns and Section 42 Enquiries¹

Safeguarding Concern - a report made to the lead agency for the safeguarding process to raise concerns of adult abuse/ neglect.

S42 Enquiries - The Care Act 2014 (Section 42) requires that each Local Authority must make enquiries, or cause others to do so, if it believes an adult is experiencing, or is at risk of, abuse and/or neglect.



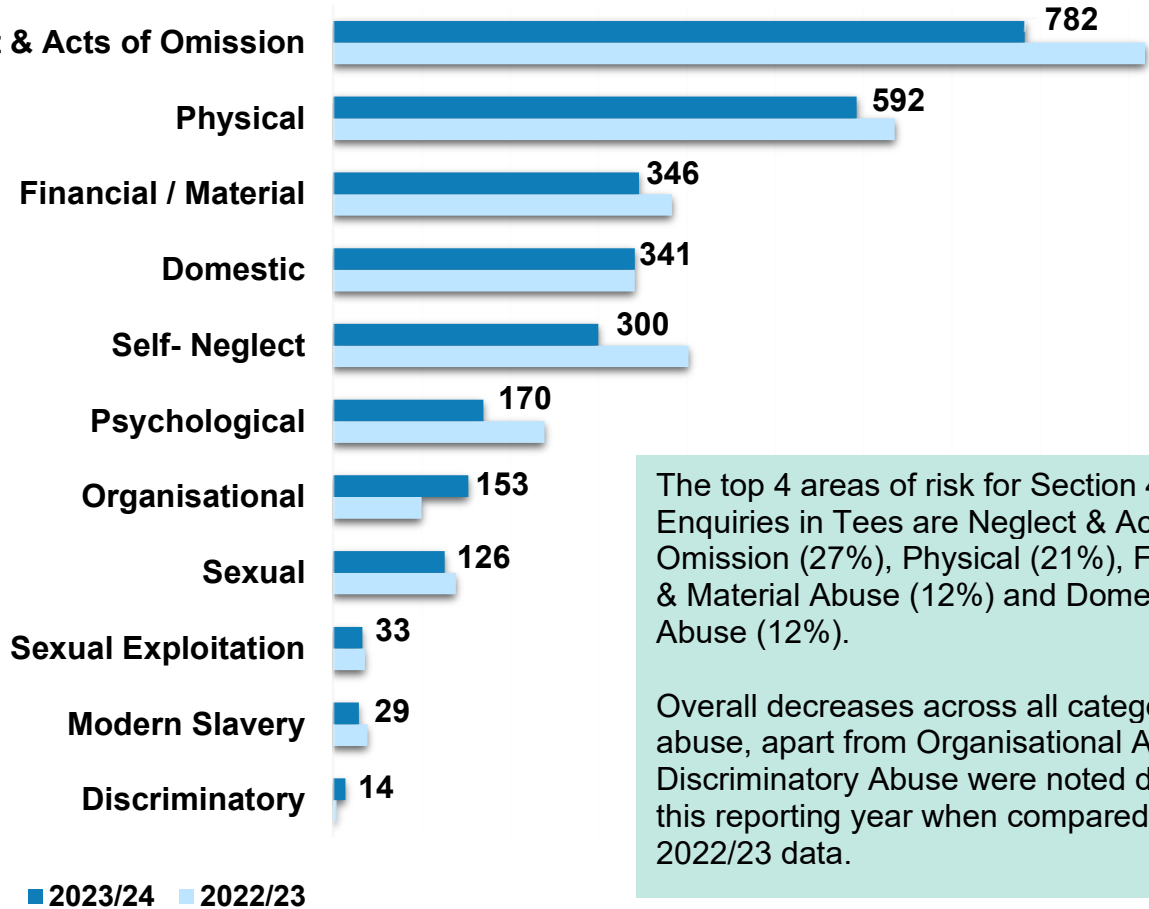
Location of Risk: Section 42 Enquiries



A person's Own Home continues to be the most prevalent location of risk in Tees, with a similar figure being reported in the National data.

¹ Data on this page relates to Section 42 Enquiries commenced

Types of Risk: Section 42 Enquiries



The top 4 areas of risk for Section 42 Enquiries in Tees are Neglect & Acts of Omission (27%), Physical (21%), Financial & Material Abuse (12%) and Domestic Abuse (12%).

Overall decreases across all categories of abuse, apart from Organisational Abuse & Discriminatory Abuse were noted during this reporting year when compared to 2022/23 data.

Safeguarding Concerns Received

149 Concerns were received, on average per week across Tees

- Care Homes **26%**
- NHS Secondary Care **12%**
- Social Care **12%**
- Family / Friend / Self **6%**
- Police **6%**

* % of Concerns received from organisations

23% increase in Concerns received from a family member, friend or from the individual at risk

12% increase in Concerns received from NHS Secondary Care

Section 42 Enquiries Commenced

56 Section 42 Enquiries were carried out, on average, per week across Tees

18% decrease in Own Home category

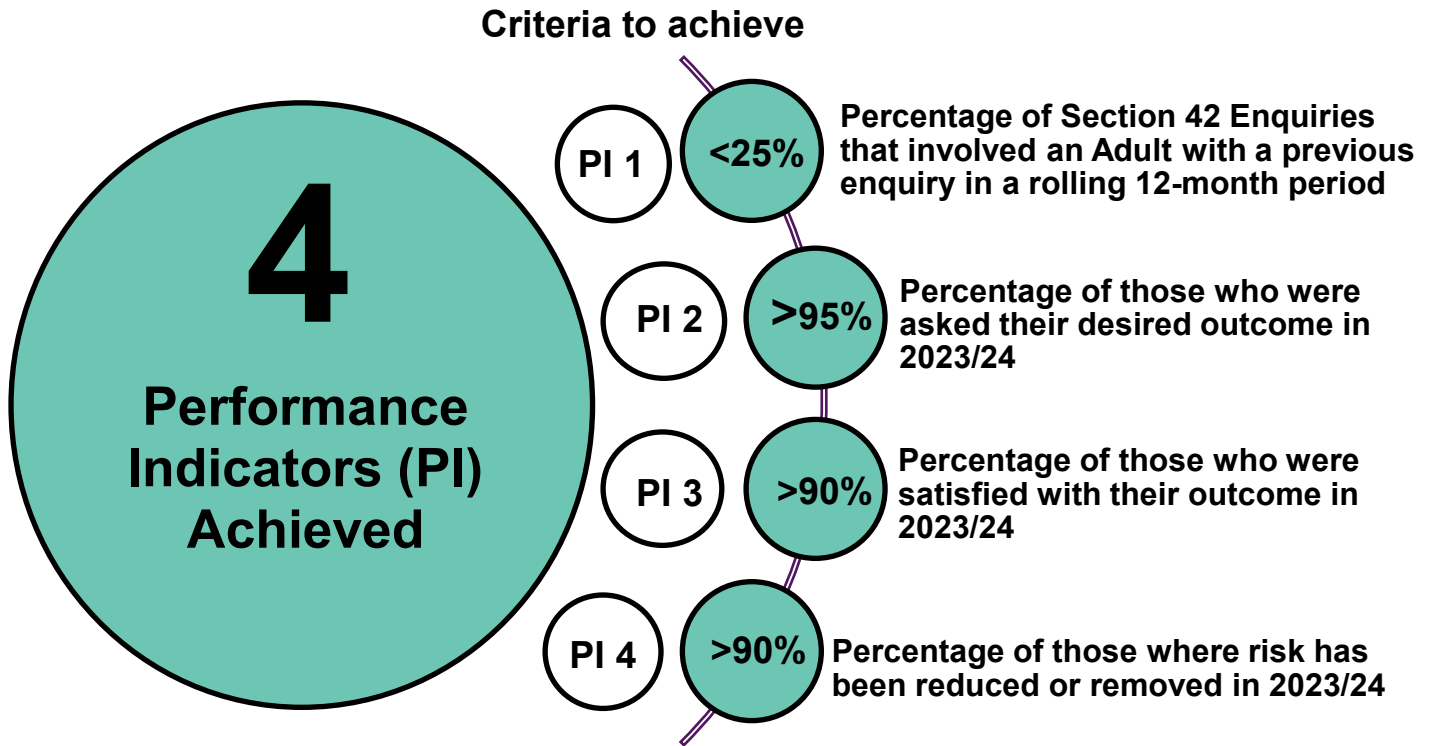
53% of ALL Section 42 Enquiries relate to an adult aged over 65

3% decrease in the number of Section 42 Enquiries relating to people aged over 65



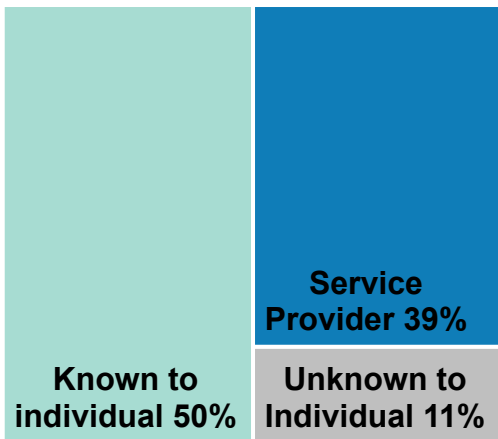
61% of ALL Section 42 Enquiries related to females; similar figure reported to last year

Performance Indicators (PI)

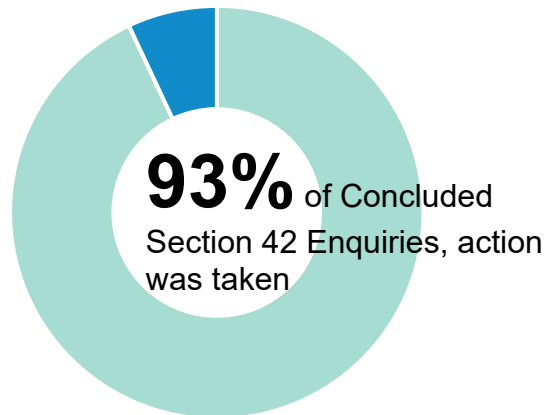


Outcomes of Concluded Sections 42 Enquiries

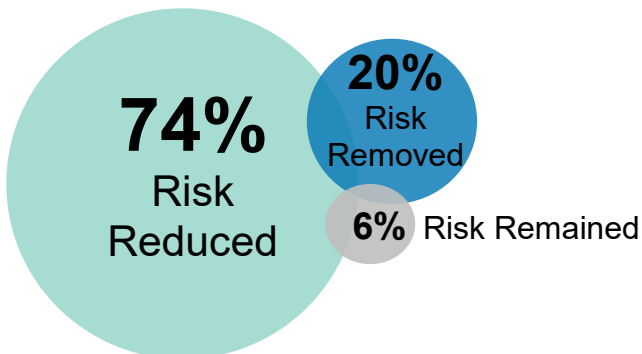
Source of risk to the adult



Safeguarding Action



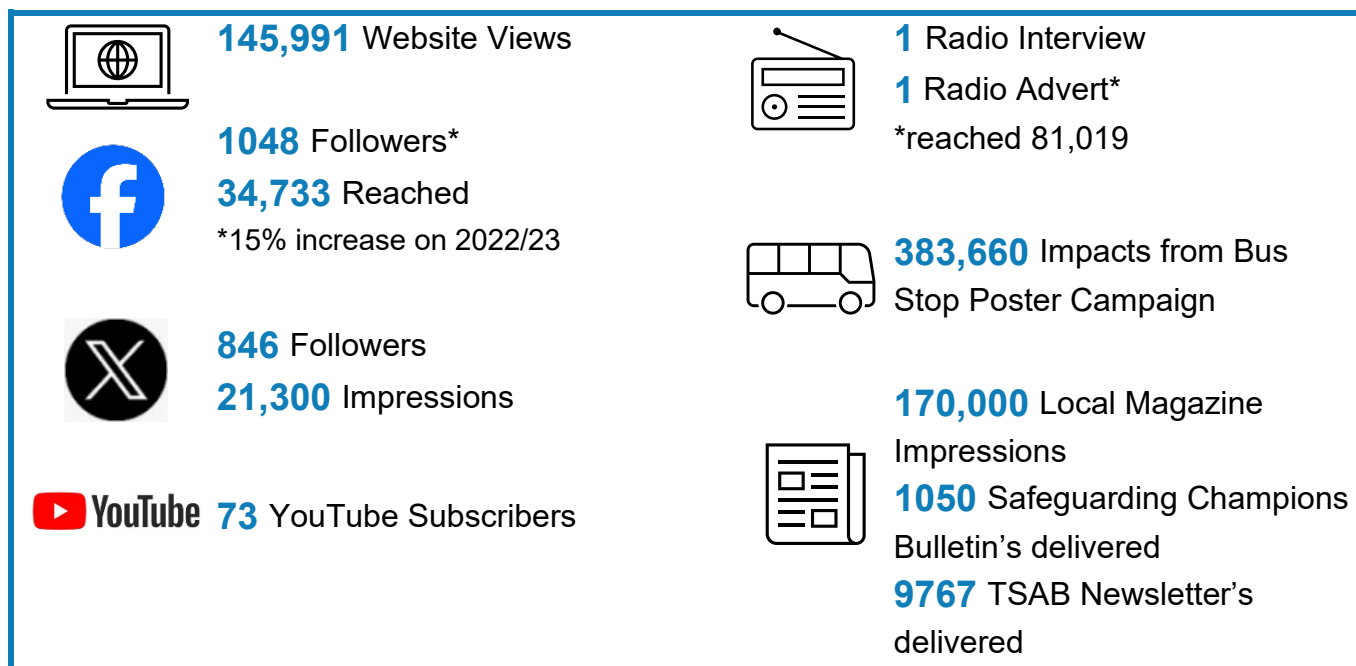
Safeguarding Outcome



Adults Voice



Communication and Engagement



Awareness Raising Campaigns

Throughout the year, the Board engaged collaboratively with partners in a wide range of awareness raising activities, utilising multiple communication and engagement methods with the aim of engaging professionals, members of the general public, harder to reach groups and digitally excluded individuals.

The Board participated in a number of national campaigns including National Safeguarding Adults Week, as well as facilitating two local “spotlight” campaigns. National Safeguarding Adults Week (NSAW) continues to be a key event for the Board, featuring a comprehensive communication and engagement plan of activity. This included a social media campaign and a bus stop campaign as well as a radio advert on TFM, and a radio interview with the Board’s Independent Chair. There was attendance across a number of in-person events, articles featured in local resident magazines, information displayed on digital screens and partners displaying TSAB literature across venues in Tees (including an easy read poster developed with the support of independent advocacy group, Independent Voices).

The Board’s spotlight campaigns included “A Spotlight on Modern Slavery and Sexual Exploitation” featuring a half day online conference attended by **380** professionals and a “Spotlight on Sexual Abuse and Sexual Violence” as part of Sexual Violence Awareness Week.

Safeguarding Champions

Successful campaigns throughout the year have increased the profile of TSAB, including an increase in the number of Safeguarding Champions by 66%. The Board currently has **363** Safeguarding Champions who receive quarterly e-bulletins to support them with communicating important safeguarding messages throughout their networks and communities. The Board hosted a Safeguarding Champions event attended by **76** existing and prospective Safeguarding Champions, featuring a number of informative presentations.

Safe Place Scheme

There are currently **89** [Safe Place](#) locations Teeswide. The Steering Group operating under the governance of the Board continue to oversee the scheme, meeting twice per year.



Involving individuals with lived experience

The Board seeks to provide opportunities for members of the general public and those with lived experience to directly influence the work and priorities of the Board.

In 2023/24 the Board:

- Published the Annual Survey to provide members of the public, including those who have accessed adult social care services, the opportunity to directly influence the future direction of the Board's Priorities.
- Hosted a Modern Slavery and Sexual Exploitation Conference for 380 professionals, featuring a presentation from an individual with lived experience. Fantastic feedback was received, highlighting the impact of including the voice of adults with lived experience.
- Engaged with independent advocacy group, Independent Voices, to produce a new Easy Read Resource for National Safeguarding Adults Week. The group supported with delivering the posters in their local communities as well as recording videos for social media about what they do to feel good and to stay safe from abuse.
- Developed two new webpages, "[Carers](#)" and "[Working with Autistic Adults](#)" and provided opportunities for local specialist services to provide feedback.
- Hosted a Safeguarding Champions Event, featuring a presentation delivered by Independent Voices. The group shared examples of safeguarding awareness activities they had completed with the Board over a number of years as well as explaining the Safe Place Scheme.



"Thoroughly enjoyed the conference all information received was excellent. Amy's story was very emotional and also empowering."

Modern Slavery and Sexual Exploitation Conference attendee



"Great event thank you! Also really useful to hear from the Self Advocacy Group with info on how to help others understand what safeguarding is."

Safeguarding Champion Event attendee



You said, we did...

In 2022/23 236 professionals and 178 members of the public completed our annual survey. You can see below some examples of how these responses have helped to inform the work of the Board in 2023/24:

You said...

Professionals and members of the public felt less informed about Sexual Exploitation and Modern Slavery.

We did...

In October 2023 the board hosted a week-long campaign "A Spotlight on Modern Slavery and Sexual Exploitation" featuring an online conference for professionals.

You said...

Professionals felt less informed (when compared to the general public) about Sexual Abuse.

We did...

In February 2024, as part of Sexual Abuse and Sexual Violence Awareness Week, the board held a weeklong campaign raising awareness of Sexual Abuse, including an online event for Safeguarding Champions.

You said...

Strengthen links with organisations, Children's Partnerships and Community Safety Partnerships at a strategic and local level to embed a 'think family' approach to safeguarding.

We did...

Developed a Tees Safeguarding Adults and Children Joint Working Protocol and began work on an Adult Exploitation Strategy.

You said...

Work more closely in engaging with local communities to report abuse and neglect.

We did...

Increased our Safeguarding Champions cohort by 66% and attended a number of in-person events to raise awareness of Safeguarding.

You said...

Continue to improve general awareness of safeguarding and how people can protect themselves.

We did...

Held a number of awareness campaigns throughout the year, shared information on social media, attended in-person events and strengthened relationships with local services.

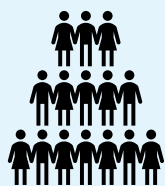
Training

The Board provides free multi-agency training, designed to supplement single agency training provision. The Board continued to deliver its existing training programme as well as commissioning additional courses.

Me-Learning

The Board commissions the e-Learning platform (Me-Learning) in conjunction with the local Safeguarding Children Partnerships. There are often crossovers between children and adult safeguarding work and therefore it is recognised that people who work with children and/or adults greatly benefit from having access to a wide range of safeguarding courses available in one place.

The figures below are based on all learners across children and adults.



5570 learners

of which **3112** were new learners

From **1444** organisations



Registered for **21,743** e-learning courses*

*91% completion rate



1206 learners completed Safeguarding Adults Level 1

956 delegates attended virtual and face to face training courses



113 workbooks completed



The suite of Legal Literacy training sessions was refreshed for 2023/24 to incorporate a dedicated session on Complex Cases.

The new session was attended by **38** delegates from **19** different organisations.

New Webinars In 2023/24

- Digitally Assisted Stalking Webinar**
 Held in conjunction with the Children's Partnerships. **5** sessions took place and **88** delegates who work with adults attended.
- Trauma Informed Practice Webinar**
 Introduced in January 2024. **2** sessions were held **56** delegates attended from **26** organisations
 A further 4 sessions are scheduled as part of the 2024/25 training plan.

"I have been able to apply a trauma informed approach with a young person I am currently supporting. This has enabled me to ask appropriate questions and not questions which may trigger the young person. This has had a positive impact on the person and has encouraged her to take actions she previously felt unable to.

Trauma Informed Practice Delegate

New Workbook in 2023/24

- Trauma Informed Practice**
 Introduced in March 2024, the new [Trauma Informed Practice Workbook](#) features information to support practitioners and organisations to be more Trauma Informed. The workbook also features practical tools that can be utilised in everyday practice to help support the physical and emotional safety of an individual accessing a service.

Priority 1: Joint Working

Aim: We will develop a whole system approach to safeguarding adults which is responsive to individuals' needs, views and wishes.

What we said we would do:

1. Ensure Board partners work together in an effective manner to protect adults from all forms of abuse and neglect.
2. Consider and act upon the impact of new legislation and statutory guidance on safeguarding practice, for example, Liberty Protection Safeguards, Domestic Abuse Act 2021.
3. Engage and Collaborate with the Local Safeguarding Children Partnerships, Community Safety Partnerships, Domestic Abuse Steering Groups, Health and Well-being Boards, Tees Exploitation Group (TEG) and partners to deliver joint priorities and objectives.
4. Engage and collaborate with the multi-partnership and multi-agency development work regarding Missing Adults, Transitions, Contextual Safeguarding and Adult Sexual Exploitation.
5. Further embed trauma informed practice, strengths based and person-centered approaches to all safeguarding adults' work.
6. Explore different safeguarding operating models and joint protocols to enhance partnership working and information sharing.

What we did:

- The Team Around the Individual process was fully reviewed in consultation with partners. The new and re-branded High Risk Adults Panel (HRAP) was launched.
- A new Policy, Procedure and Practice (PPP) Sub-Group was reinstated to review the necessary TSAB policies and procedures. This included a thorough review of the Decision Support Guidance.
- A Joint Working Protocol outlining the relationship and working arrangements between the TSAB, Hartlepool and Stockton Safeguarding Children Partnership (HSSCP) and South Tees Safeguarding Children Partnership (STSCP) was developed to support effective joint working, to safeguard and promote the welfare of children and adults.
- Following the Molly Safeguarding Adult Review publication in June 2022 which highlighted that further work was required in the region to address adult sexual exploitation, a Task and Finish Group was convened to develop an Adult Sexual Exploitation Toolkit, Risk Screening Tool and Referral Pathway which was published in November 2023. A Task & Finish Group continues into 2024/25 to produce a Teeswide Exploitation Strategy.
- An "Introduction to Trauma Informed Practice" was delivered by South Tees Trauma Informed Practice Project Lead to 36 professionals, as part of NSAW.
- A Trauma Informed Practice Workbook with practical resources including safety plans, reflective practice sheets, and grounding techniques was launched.
- Cleveland Police provided a comprehensive update to Board on their response to Missing From Home.

“With Operation Aidant, Cleveland Police have combined with regional and national partners in a multi-agency response to adult sex workers... to identify criminal offences, signs of Modern Slavery and Human Trafficking and address safeguarding concerns.
Cleveland Police”

Priority 2: People

Aim: We will ensure the workforce is well trained, supported and equipped to safeguard the most vulnerable people within our communities.

What we said we would do:

1. Seek assurance from partners that staff understand the legislative framework and the principles of trauma informed practice to ensure the best outcomes for adults at risk.
2. Seek assurance from partners that staff are provided with single agency Safeguarding Adults training in accordance with the TSAB Training Strategy.
3. Seek assurance from partners that staff are provided with support and training, particularly in relation to the management of high risk/complex cases and with consideration of vicarious trauma.
4. Learn from the findings of local, regional, and national Safeguarding Adult Reviews (SAR), Learning Lessons Reviews (LLR), applicable Domestic Homicide Reviews (DHR), and Safeguarding Children Practice Reviews (SCPR) and implement action plans.
5. Provide opportunities for partners to share learning and best practice in all aspects of safeguarding adults work which will promote staff and public confidence.

What we did:

- The Board's spotlight campaign on Modern Slavery and Sexual Exploitation featured a presenter with lived experience, sharing her story of exploitation. The feedback on the event evidenced the impact of this session in driving change in professional practice for those who attended.
- The Multi-Agency Training programme continues to evolve and incorporate learning from SARs and wherever possible uses local SARs as case studies.
- A new [Adult Sexual Exploitation Toolkit](#) was launched, featuring an infographic produced by A Way Out that included the voices of adults who have experienced sexual exploitation.
- The Quality Assurance Framework Self-Audit Tool was reviewed to ensure the necessary assurance was sought as part of the commencing audits with Non-Statutory partners.
- Members of the Board attended an exploitation thematic analysis event that involved 4 young people.
- TSAB carried out some national research and published the Thematic Analysis of SARs involving ASE report in April 2023. This report was shared widely on a local, regional and national level, resulting in the delivering of presentations at various events.
- Good news stories, including Hartlepool Borough Council's work with Hartlepool Deaf Centre and Thirteen Housing Group winning a National SAB Excellence Award for their excellent Self-Neglect and Domestic Abuse training, were shared in the Board's Newsletter.

We put a strong emphasis on staff training across Adult Social Care, but also what is important, the offer is extended to other employees, such as Personal Assistants: 'Teeswide Safeguarding has been an incredible resource for me starting out in healthcare. I am grateful to have had this available to me through my previous employer'
Stockton-on-Tees Borough Council

Priority 3: Communication

Aim: We will provide accessible and clear information, advice and support that helps people to understand what abuse is, how to prevent abuse from happening, how to seek help and how to engage with the work of the Board.

What we said we would do:

1. Ensure mechanisms are in place that enable adults, their families, and their carers to better inform the future direction and priorities of Adult Safeguarding across Tees
2. Ensure that all public-facing materials are accessible and understandable.
3. Ensure adults and/ or their representatives or advocates who use safeguarding services are asked what they want as outcomes from the safeguarding process and that their views actively inform what happens.
4. Provide tools and resources to facilitate engagement with adults in need of safeguarding support.
5. Ensure the Safeguarding Champions initiative continues to improve engagement with local communities, harder to reach groups, the seldom heard and create stronger links with the Voluntary, Community and Social Enterprise sector.
6. Ensure robust information sharing across and between agencies and partnerships to ensure the best outcomes for adults using safeguarding services.

What we did:

- The Annual Consultation Survey² was reviewed and launched, providing opportunities for professionals and members of the public to inform the future direction and priorities of the Board. Responses were received from 530 people; 367 of which were professionals and 163 from members of the public (inclusive of 87 surveys submitted via the easy read survey). The total number of people completing the survey continues to grow year on year, with a 28% increase this year when compared to 2022/23.
- A new [easy read poster](#) promoting safeguarding and wellbeing was designed following engagement with independent advocates from Independent Voices.
- The PAQ Sub-Group members reviewed the Performance Indicators with a new monitoring format in place as part of the TSAB Performance Reports.
- Two 'Spotlight on' awareness campaigns took place across the year and were successful in raising awareness of Modern Slavey, Sexual Exploitation and Sexual Abuse.
- The Board hosted a Safeguarding Champions Event featuring a range of guest speaker presentations.
- The Board continues to use engagement opportunities with professionals to recruit Safeguarding Champions. A Learning from SARs session was held with 40 GPs resulting in the recruitment of 14 Safeguarding Champions.

We know that ensuring safeguarding is seen as everyone's business across the directorate helps us to share this information with our local communities and to respond effectively to abuse and neglect.
Middlesbrough Council

² Results from the Annual Consultation Survey can be found in the [Annual Communication and Engagement Report](#).

Priority 4: Services

Aim: Services are commissioned and provided by our partners to meet the individual needs of adults who are most at risk of abuse or neglect

What we said we would do:

1. Ensure that adults at risk of neglect and/or abuse can access support services and schemes such as the Safe Place Scheme and Ask ANI.
2. Seek regular assurance from our partners on the safe commissioning and delivery of services.
3. Implement our new performance monitoring processes and systems to obtain accurate, current, and validated information.
4. Provide opportunities to share information about innovative services and solutions for working with people with complex needs
5. Work with the Voluntary, Community and Social Enterprise sector to understand and share the range of services and support available to meet the needs of adults most at risk of abuse and neglect.

What we did:

- The Board continues to have oversight of the governance arrangements for the Teeswide Safe Place Scheme. During National Safeguarding Adults Week the scheme was promoted widely by partners, resulting in the most hits on this webpage since the page was first published.
- The “Find Support in your Area” continued to be reviewed, updated and promoted during campaigns, with a slight increase in hits on this webpage when compared to 2022/23.
- Multi-agency audits took place across the year. Themes included: TATI, Sexual Abuse, Modern Slavery, Incidents Between Residents, Hospital Discharge and s.117 Aftercare.
- A new system (Power Bi) was implemented to produce high quality performance reports which will support the analysis and further development of multi-agency safeguarding practice.
- A representative from the Board’s Business Unit held a stall at the Annual Catalyst Conference & Awards Event and Stockton’s Interfaith Forum to promote safeguarding materials and resources.
- A ‘spotlight on services’ was included in the TSAB Newsletter and Safeguarding Champions Bulletin to strengthen links with voluntary sector and to promote the fantastic service offer in Tees.
- The Board worked alongside Hartlepower who went on to hold a Co-Production session which was attended by 3 representatives from the Board.

Working in collaboration with Healthwatch South Tees and our service users we have developed our Patient Experience and Involvement Strategy in 2023. We have continued to work with Public Health looking at the health inequalities dashboard. Part of this work resulted in the development of a six-month pilot which involved calling service users from our most deprived areas two weeks before their appointment and offering support to attend where required.

South Tees Hospitals NHS Foundation Trust

Safeguarding Adult Reviews (SAR)

A SAR is undertaken when agencies who worked with an adult who has been subject to abuse or neglect, come together to find out if they could have done things differently and prevented serious harm or death from happening. A SAR does not blame an individual or organisation for their actions, its purpose is to learn from what happened and to consider what can be changed so that harm is less likely to happen in the same way to other people in the future.

The Care Act 2014 says that Safeguarding Adult Boards must arrange a SAR when an adult dies or is seriously harmed as a result of suspected or known abuse or neglect and there is reasonable cause for concern about how, or if partners worked together to safeguard the adult.

In 2023/24 a total of 4 SARs were published: Adult K, James, SK and Bernadette.

SAR Sub-Group Activity

The role of the Sub-Group is to consider new SAR notifications, oversee any ongoing SARs or other reviews, ensure any learning from reviews (locally, regionally or nationally) is considered by TSAB partners and taken forward in their own organisations, and to oversee the implementation of action plans arising from review activity across Tees. Membership of the Sub-Group comprises of senior managers from our key partner organisations. The SAR Sub-Group met on a bi-monthly basis, with bi-monthly notification meetings in between to ensure the 28-day timescale for the consideration of a new SAR Notifications could be met.

SAR Data 2023/24

3 SAR Notifications Considered	2 progressed to a SAR	1 deferred pending LeDeR³
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SAR Sub-Group Achievements

- Monitored 11 open cases (as of 31st March 2024)
- Signed off 2 action plans as complete.
- Considered the learning from 8 reports on Regional and National SARs.
- Considered the findings from the Safe Care at Home Review.
- 10 learning reports regarding Care Providers who have been subject to the Responding to and Addressing Serious Concerns (RASC) Protocol were considered.

North East SAR Champions Network

- Following a recommendation from TSAB's ASE Report, the categorisation process for the National SAR Library was changed to improve search functionality on the website.
- A regional webinar on Diabetes and the Links to SARs was held as part of National Safeguarding Adults Week.
- Work began to produce Cross-Boundary Guidance to effectively coordinate SARs that involve multiple SABs. Work continues into 2024/25.
- Effectiveness of the SAR Escalation Protocol was raised nationally.
- Provided group feedback on the Social Care Institute of Excellence (SCIE) SAR Quality Markers Checklist.
- TSAB reviewed the North East SAR Champions Self-Neglect Guides incorporating learning from Adult K, James, SK, JJ and Bernadette SARs.

³ Learning from Life and Death Reviews of people with a learning disability and autistic people

Published Safeguarding Adult Reviews 2023-24 (full reports are available [online](#))

Adult K SAR

Adult K was under the care of Mental Health and the Local Authority when a non-fatal fire occurred. The agencies had observed clutter in the home, including dirty dishes, soiled carpets, and discarded cigarette ends on the floor. Following the non-fatal fire, a safeguarding adult concern was raised.

The key themes highlighted in this review included self-neglect and fire risks, impact of Covid-19 and declining support, understanding and applying legal frameworks, safeguarding and making safeguarding personal.

James SAR

James was a 34-year-old white British male who died at home from alcoholic ketoacidosis. James had several long-term conditions that affected his life with communication being a particular issue. He had dyslexia, Attention Deficit Hyperactivity Disorder, Borderline Learning Disability and was deaf, wearing a single hearing aid. James also suffered with type two diabetes as well as anxiety. James was alcohol dependent and used cannabis.

The key themes identified in this review included trauma, self-neglect, substance misuse, mental and physical health, safeguarding, multi-agency working, mental capacity and family/carer support.

SK SAR

SK was a 53-year-old man with a diagnosis of autism with features of pathological demand avoidance (PDA). Following a significant bereavement, SK became very depressed leading to being detained under the Mental Health Act when he was 44. SK moved to a residential care home to support him within the parameters of his needs based around his mental health. Three months before SK died, there was a significant change in his presentation, leading to a hospital admission. Initially deemed fit for discharge, SK deteriorated 12 days after admission whilst awaiting an alternative placement, SK became seriously unwell and was admitted to the Intensive Care Unit where he died four days later. The cause of death was recorded as Cerebrovascular accident (stroke), Severe Left Ventricular Dysfunction and associated Asperger's Syndrome and Chronic Kidney Disease.

The key themes identified in this review included multi-agency working, safeguarding, self-neglect in a care setting, mental capacity and supporting autistic people.

Bernadette SAR

Bernadette was a 32 year old white female and lived in rented accommodation with a male partner and at times, an unidentified female friend. Bernadette had a history of drug and alcohol abuse, she also suffered from depression. She had a number of physical health issues including diabetes, pains in her leg, falls and seizures. Bernadette was known to a number of services prior to her death, this included being an open case to adult social care. Bernadette had been identified as a victim of domestic abuse and had previously been subject of the MARAC, (Multi-Agency Risk Assessment Conference) process.

The key themes identified in this review included domestic abuse, substance misuse, self-neglect, professional curiosity, mental capacity and considering executive functioning, lack of consent and when to share information.

Partner Activity

Hartlepool Borough Council (HBC) chair two of the Board's Sub-Groups (Communication & Engagement and Safeguarding Adult Reviews) and through these groups, and participation in other Sub-Groups and the wider work of the Board, they aspire to improve their adult safeguarding response through effective engagement in line with the core safeguarding principles. HBC invited Partners in Care & Health (an independent organisation working across the Local Government Association and the Association of Directors of Adult Social Services) to review their safeguarding provision. The learning from the review was shared with the Board and informed the review of the TSAB Decision Support Guidance as well as operational changes within the Council. Learning from multi agency peer audits has resulted in improvements being made to forms and processes and the continued development of Power BI reporting has improved how data is used to give us a better understanding of the nature, type and location of abuse. This supports trend analysis and a more proactive approach to prevention. Having observed a sharp rise in self-neglect in the community HBC worked with VCSE partners to create a new deep clean, declutter and post-intervention psychological support service 'Clean Sweep'. This is delivered in collaboration between a local Community Interest Company and a mental health charity and has already supported 18 people.



Middlesbrough Council (MBC) have been firmly committed to multi-agency working to develop their safeguarding practice. Their Head of Access and Safeguarding co-chaired the review of the Team Around The Individual Panel which resulted in the panel being re-launched as the High Risk Adults Panel in November 2023. They have also been committed to working to develop the Adult Exploitation Strategy. In 2023/2024 they re-commissioned their trauma informed practice course led by Dr Wendy Shepherd. Feedback from practitioners has been excellent and they can see that this is supporting their Social Workers and Social Care Workers to manage some of their most challenging work whilst also supporting them to manage the vicarious trauma that they can experience as a result of their work. They also developed a provider engagement event as part of National Safeguarding Adults Week. This provided an opportunity for providers to meet their safeguarding team and to hear presentations in relation to the adult LADO process, Safe Places, Deprivation of Liberty Safeguards, My Sister's Place domestic abuse service, Victim Support and their Medicines Optimisation Team. Providers have asked for this to be an annual event and due to the excellent attendance, this year in Safeguarding Adults Week they will be building on their success and moving to a bigger venue.



Redcar and Cleveland Borough Council (RCBC) continued to support the Board to achieve the aims and objectives of the Strategic Plan. They chaired the Learning & Development Sub-Group, the Adult Exploitation Strategy Working Group and actively contributed to the Board's other Sub-Groups. During the year, they initiated a Peer Challenge organised by the Local Government Association focusing on how well they deliver their duties under the Care Act 2014, including how they keep adults safe. Many positive observations were made, but following the feedback they have developed a new process to evidence and assure themselves that they have embedded the learning from Safeguarding Adult Reviews. They have also implemented the High Risk Adults Panel and contributed to the initial review and evaluation of the process.

Their safeguarding procedures have been redesigned so that they now capture Making Safeguarding Personal information at the end of the safeguarding enquiry as well as at the beginning. They promote the training opportunities available through the Board with their internal and provider staff and their voluntary sector partners.



Stockton-on-Tees Borough Council (SBC) was actively involved in the partnership working in order to support a message of 'safeguarding is everyone's business'. The safeguarding team has well established morning huddles with the Police, TEWV, Change Grow Live, Thirteen Housing and Accent Housing. In addition, a Peer Advocacy Project was created and is led by Recovery Connections, where some of the most vulnerable adults referred via the Safeguarding Team and the High Risk Adult Panel are provided with support through outreach work. The RASC procedure is very well embedded into practice with the aim of service improvement across their commissioned services leading to increased safety for service users and better trained staff. They use technology to their advantage to raise the awareness of adult safeguarding on their platforms, such as X or Facebook to ensure communities are able to recognise what constitutes abuse and how to report it. SBC also supported the Board with one of the Safeguarding Adult Reviews (SAR), which was undertaken by their Adult Safeguarding Lead and brought together agencies from across the system, which has resulted in some valuable learning. During Safeguarding Adults Week, they held a series of events, both face to face and in the form of webinars where SBC staff, partners and service users, carers and their families came together.



Integrated Care Board (ICB) has continued to work collaboratively with their partners to deliver the strategic aims and priorities of TSAB. The ICB has contributed to the Adult Sexual Exploitation and Adult Exploitation Task and Finish groups supporting TSAB to develop Teeswide strategies around exploitation. The ICB submitted the TSAB Quality Assurance Framework (QAF) in November 2023 which provided assurance to the Board that the ICB has effective safeguarding processes in place which help to support and protect the people they serve. Working to the NHS Accountability and Assurance Framework the ICB continues to support and work with services they commission to ensure that statutory safeguarding functions are achieved. In the final quarter of 2023/24 the ICB and NHS Trusts across Tees started to utilise the Patient Safety Incident Response Framework (PSIRF) which sets out the NHS's approach to developing and maintaining effective systems and processes for responding to patient safety incidents for the purpose of learning and improving patient safety. The ICB has continued to support Primary Care (GPs) relating to both Adult and Children's Safeguarding and has provided a number of GP engagement sessions, some attended by over 100 GP practice staff, where various Adult and Children Safeguarding topics have been delivered. The ICB has identified 4 priority areas of safeguarding work- neglect, transitions, domestic abuse and children in care, which support some of the TSAB's priorities.



Cleveland Police have worked closely with the Teeswide Safeguarding Adults Board (TSAB) to support and implement the priorities identified in the strategic plan. This has been evident both in daily collaboration but also in subject matter expertise support in review work. The Local Policing Command work closely with relevant Local Authorities to build upon the TSAB priorities with collaborative morning meetings where information is shared, risks highlighted and problems solved in real time. There is ongoing collaborative work in Middlesbrough and Stockton as part of Clear, Hold, Build to ensure safeguarding of those within the relevant areas. Cleveland Police have continued the good work of TSAB around stalking, embedding two

Independent Stalking Advocacy Caseworker's from Suzy Lamplugh Trust within their organisation to offer victims in the area additional support. They have also arranged for over one thousand of their officers to receive training in stalking and harassment from the Suzy Lamplugh Trust enhancing knowledge and understanding in this area. Cleveland Police have established Modern Day Slavery safety centres in each geographical area within Cleveland to provide a safe place for victims. Cleveland Police have worked collaboratively with partners across the region to support in the creation of a dedicated Cleveland-wide victim care pathway to enable partnerships to identify victims of modern slavery and refer them for appropriate support. Cleveland Police have also applied for and been successful in their first Slavery and Trafficking Risk Order this year.



Tees, Esk and Wear Valleys NHS Foundation Trust (TEWV) continue to support the work of TSAB to effectively prevent and respond to adult abuse. They delivered bespoke training/support to Trust staff to further embed safeguarding within their services. TEWV hosted an internal Safeguarding Adults week dedicated to Self-Neglect after recognising this was a particular area that featured in recent Safeguarding Adults Reviews. They further embedded Safeguarding into internal governance structures across the Trust to ensure it is integral to everything they do and commenced work to ensure that safeguarding referrals are of a good quality to enable sound decision making whilst thinking whole family. TEWV contributed to the work of TSAB through multi-agency audits, promotion of new guidance, training and learning from reviews.



North Tees & Hartlepool NHS Foundation Trust (NTHFT) completed the Quality Assurance Framework (QAF) and were rated as 'Good'. Areas identified for improvement are all underway and the action plan is almost complete. Learning from SARs was distributed widely throughout the organisation via governance routes and weekly reports. The Vulnerability Unit at North Tees have adopted a theme of 'Trauma Informed Practice' for the year ahead to share this approach as widely as possible. University Hospitals Tees group (NTHFT and STHFT) held a safeguarding conference to further build on the work of the Board on the theme of exploitation. This was open to the staff from both trusts and multiagency partners from TSAB, including the Local Authorities and the ICB.



South Tees Hospitals NHS Foundation Trust (STHFT) have worked together with partner agencies to identify and support individuals experiencing, or at high risk of abuse. Within their Emergency Department (ED) there are two Navigators as part of the Serious Violence Duty. These roles provide non-judgemental advice and support to individuals who have presented in the department with a violence related injury. The new Alcohol Care Team (ACT) offers a 7-day service to identify, assess and engage with patients who attend with alcohol related primary or secondary issues. The Transitions Safeguarding Nurse post provides supervision and support to the ED Navigators and ACT staff members. University Hospitals Tees group held their first Safeguarding conference in March 2024 which was well attended and received very positive feedback. The mandatory Safeguarding programme has continued to be updated to reflect learning from local and national SARs. The trust is represented at the High Risk Adults Panel (HRAP) by a member of the Safeguarding Team who have additionally attended the TSAB's subgroups and participated in partner agency Task and Finish groups developing and revising TSAB policy and procedures.



Healthwatch Stockton continue to support the Board in promoting awareness campaigns, the annual survey and the TSAB Newsletter on social media. Healthwatch Stockton also promote TSAB material, including courses, surveys and campaigns in their own Newsletter which is sent to over 440 members. As part of National Safeguarding Adults Week, Healthwatch Stockton held a coffee morning at Change Grow Live (CGL).



Healthwatch Hartlepool completed the TSAB Quality Assurance Framework. They found the process to be useful and beneficial and were reassured by the general content of their feedback which recognised the importance they place on safeguarding in their day-to-day activity. They are also actioning recommendations received. Healthwatch Hartlepool continues to use the TSAB Safeguarding e-learning offer, and both staff and volunteers have accessed and completed a wide range of modules. Healthwatch Hartlepool regularly promotes the work of the Board and shares information via their website, social media platforms and newsletter. They also share the TSAB newsletter across community and voluntary sector networks in Hartlepool.



Hartlepower Community Trust organised a workshop on “Co-production”, to which TSAB contributed towards the workshop design. The workshop featured co-production academic, Professor Brett Smith of Durham University, who clarified the concept of co-production and gave examples from his own work. TSAB representatives attended and will return to a follow-up co-production workshop early in 2025 – in which attendees will contribute feedback on each organisation’s engagement with co-production.



Thirteen Group continue to support the Board in promoting awareness campaigns, the annual survey and the TSAB Newsletter on social media. As part of ensuring support to colleagues they relaunched their Safeguarding Champion group. The aim of the group is to give colleagues advice, guidance and support when dealing with a safeguarding concern. They called for volunteers and 45 colleagues from across the business have signed up as Safeguarding Champions, undertaking additional e-learning training via the Me-Learning modules. Some also agreed to become Safeguarding Champions under the TSAB banner and receive bulletins and newsletters from TSAB. Twenty-one members of Thirteen staff also secured places on TSAB one/two-day training courses on a variety of topics. As a TSAB partner agency Thirteen is required on a bi-annual basis to complete a self-audit to provide assurance to TSAB about their approach to adult safeguarding. They have recently just completed their third submission and have again achieved a Green Rating: this is fully achieved, and they do this consistently well within their agency with evidence of good practice.



Our Priorities 2024-25

Joint Working

We will develop a whole system approach to safeguarding adults which is responsive to the individual's needs, views and wishes.

People

We will ensure the workforce is well trained, supported and equipped to safeguard the most vulnerable people within our communities.

Communication

We will provide accessible and clear information, advice and support that helps people to understand what abuse is, how to prevent abuse from happening, how to seek help and how to engage with the work of the Board.

Services

Services are commissioned and provided by our partners to meet the individual needs of adults who are most at risk of abuse or neglect.

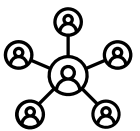
The **six safeguarding principles** set out in the Care Act 2014 will underpin the Board's strategic aims and objectives and all aspects of safeguarding adults work across Tees:

1. Empowerment
2. Proportionality
3. Partnership
4. Prevention
5. Protection
6. Accountability

The Board's Strategic Business Plan 2022-25 has been updated following feedback from the Annual Consultation Survey 2023/24 and feedback from the Board's Development Day. The top 3 priorities identified by professionals, service users and the general public included within the Strategic Plan are as follows:



1. Make sure individual's needs are listened to and information is shared appropriately and in a timely way with the organisations involved in protecting them.



2. Strengthen links with organisations, children's partnerships and community safety partnerships at a strategic and local level to embed a 'think family' approach to safeguarding.

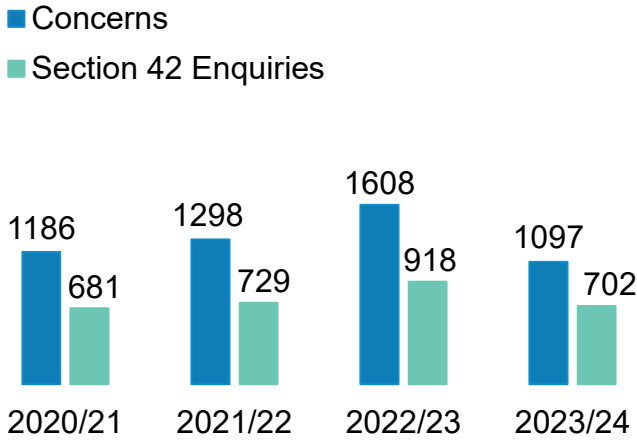


3. Work more closely in engaging with local communities to report abuse and neglect.

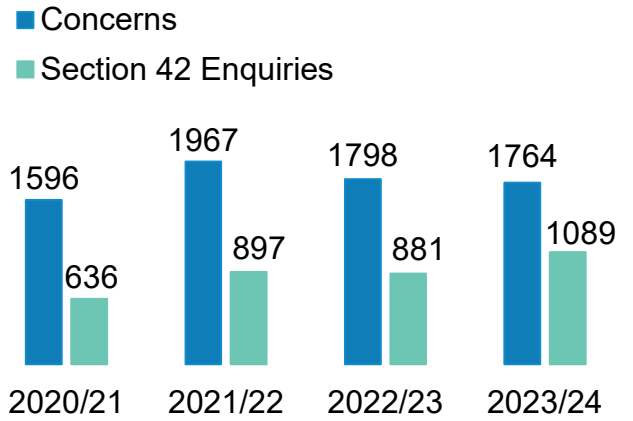
Appendix 1

Concerns and Section 42 Enquiries by Local Authority in Tees:

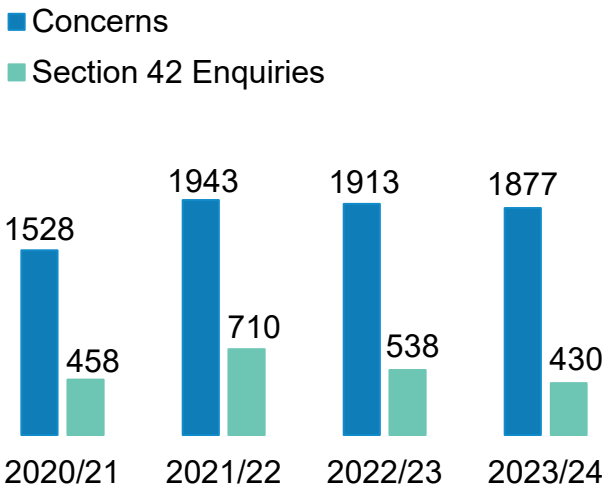
Hartlepool



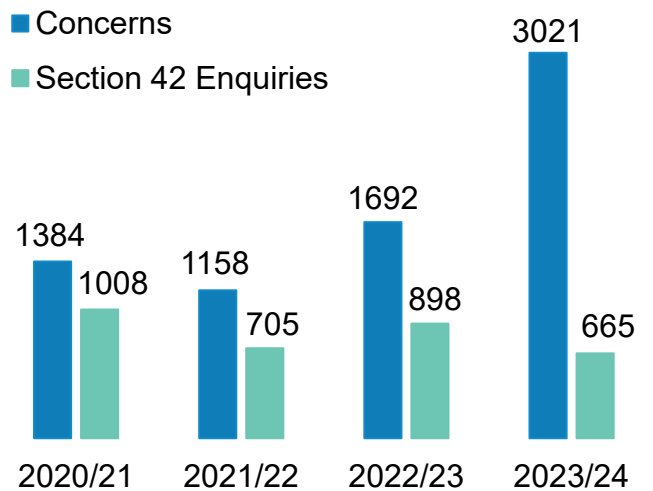
Middlesbrough



Redcar & Cleveland



Stockton-On-Tees

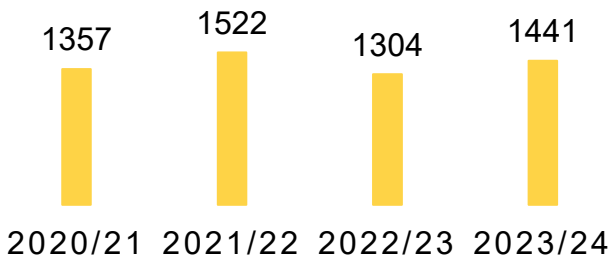


Appendix 2

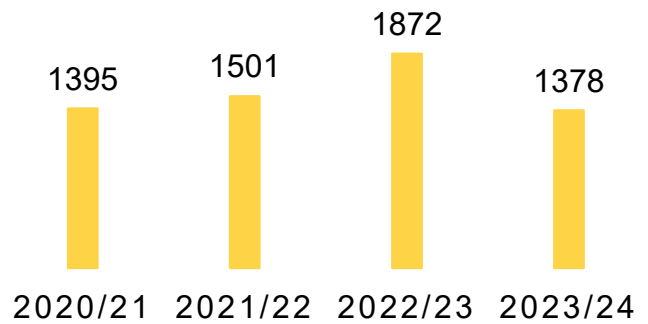
The Deprivations of Liberty Safeguards, under The Mental Capacity Act 2005, provide legal protection for those individuals who are 18 years old and above and who are, or may become deprived of their liberty in a hospital or care home.

Total Number of Deprivation of Liberty Safeguards (DoLS) Applications Received:

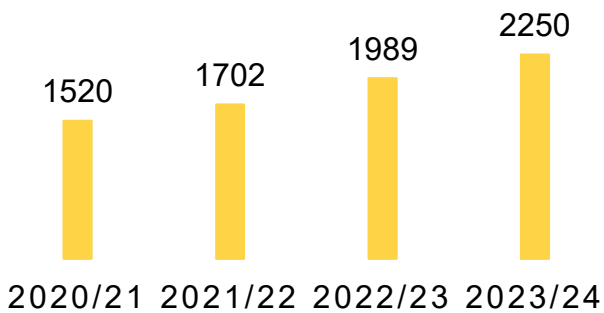
Hartlepool



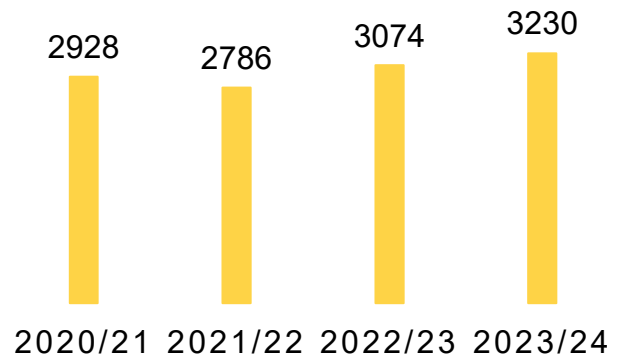
Middlesbrough



Redcar & Cleveland



Stockton-On-Tees



Glossary

Ask ANI - The Ask for ANI (Action Needed Immediately) codeword scheme has been developed by the Home Office to allow victims of domestic abuse to access support from the safety of their local pharmacy. Participating pharmacies will display the Ask ANI logo. If a person asks for ANI or a Safe Space, staff will give the person access to their consultation room, where they can make a phone call to police, domestic abuse helpline or local support service for example.

ASE (Adult Sexual Exploitation) - Sexual exploitation is the sexual abuse of an adult in exchange for attention, affection, food, drugs, shelter, protection, other basic necessities and/or money, and could be part of a seemingly consensual relationship. It involves someone taking advantage of an adult, sexually, for their own benefit through threats, bribes, and violence.

Domestic Homicide Review (DHR) - a review held under Section 9 of the Domestic Violence, Crime and Adults Act 2004 and is coordinated by the local Community Safety Partnership. DHRs review the circumstances in which the death of a person aged 16 or over has, or appears to have, resulted from violence, abuse or neglect by:

- *a person to whom they were related, or had been in an intimate personal relationship with or a member of the same household*

DoLS (Deprivation of Liberty Safeguards) - are part of the Mental Capacity Act (MCA) 2005. The Safeguards aim to make sure that people in care homes and hospitals are looked after in a way that does not inappropriately restrict their freedom.

HRAP (High Risk Adults Panel) - The purpose of the High Risk Adults Panel is to work in collaboration with a core group of multi-agency professionals and extended members to reduce/remove or manage the risk of 'our' most vulnerable individuals who are identified as being complex and at high risk of harm.

Learning Disability Mortality Review (LeDeR) – In May 2015 a LeDeR Programme was established to learn from deaths of people with a learning disability to address the health inequalities people with learning disabilities often face.

Making Safeguarding Personal (MSP) - is an initiative which aims to develop a person-centred and outcomes focus to safeguarding work in supporting people to improve or resolve their circumstances. MSP is applicable to all agencies working with adults in relation to safeguarding, including those at the initial stages of a Safeguarding Concern being identified.

MARAC (Multi-Agency Risk Assessment Conference) - information sharing and action planning meeting for victims of domestic abuse who are at risk of serious harm or death.

Power BI – Power BI is a data visualisation tool that pulls together information to produce high quality performance reports.

RASC (Responding to and Addressing Serious Concerns) - a TSAB policy and procedure which sets out the framework for dealing with serious concerns of care providers on a multi-agency basis.

Safeguarding Adult Reviews - A Safeguarding Adults Review is a statutory requirement of the Care Act 2014 (Section 44). The purpose of a SAR is to:

- Determine what the relevant agencies and individuals involved in the case might have done differently that could have prevented harm or death
- Learn lessons from the case and apply the learning to future cases to prevent similar harm occurring again
- Explore examples of good practice where this is likely to inform and improve inter-agency practice.

The Care Act 2014 sets out the criteria for carrying out a SAR and SABs **must** carry out a review if:

- There is reasonable cause for concern about how the Safeguarding Adult Board (SAB), its members or other persons involved worked together to safeguard the adult; **and**
- The adult has died, and it is known or suspected that the death resulted from abuse or neglect, including self-neglect; **or**
- The adult is alive, but it is known or suspected that they have experienced serious abuse or neglect, including self-neglect

Safeguarding Champions - volunteers from a broad range of organisations that are far reaching and able to link directly with the community and clients they support.

Safe Place Scheme - Safe Place Scheme locations are venues in the community where people who need extra support can go if they need some help. This 'help' can range from a phone call to home or help with directions.

The idea is that vulnerable people can use these venues if they are feeling unsafe, whilst out in the community. Many who benefit from the scheme may never actually need to use it, but the existence of the 'Safe Place' venues allows people to feel safer, and go out and about more (live more independently).

Service User – someone who uses health and/or social care services.

TATI (Team Around the Individual) - a multi-agency approach to supporting work on complex and/or high-risk cases, including but not limited to chaotic lifestyles, self-neglect, hoarding, fire risk, alcohol & substance misuse.

Vicarious Trauma – is sometimes referred to as 'secondary trauma'. Anyone who engages empathetically with survivors of traumatic incidents can be affected and experience trauma themselves through their connection with the person.

X Impressions – the number of times a Tweet has been seen.



www.tsab.org.uk



Neighbourhood 1.1 - Adults and Health and Wellbeing, Dunedin House Columbia Drive, Thornaby, Stockton-on-Tees, TS17 6BJ



01642 527263



@TeeswideSAB



@TeeswideSAB



See it, report it!

If you suspect a neighbour, friend or family member is being neglected or abused, or you need help yourself.

Call **Cleveland Police** 101 or 999 in an emergency.
Call your local Adult Social Care Team:

Hartlepool:	01429 523 390	iSPA@hartlepool.gov.uk
Middlesbrough:	01642 065 070	adultaccessteam@middlesbrough.gov.uk
Redcar & Cleveland:	01642 771 500	AccessAdultsTeam@redcar-cleveland.gov.uk
Stockton-on-Tees:	01642 527 764	FirstContactAdults@stockton.gov.uk
Evenings and Weekends:	01642 524 552	

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TSAB Strategic Business Plan 2022-25

April 24 / V3

Our safeguarding arrangements will effectively prevent and respond to adult abuse

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Vision..... 3

Safeguarding Principles 3

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What we do

We seek assurance that organisations work in partnership to deliver joined-up services that safeguard adults from abuse and neglect. The work of the SAB is underpinned by the Care Act 2014. The core purpose of the Board is to:

- Ensure that local safeguarding arrangements are in place as defined by the Care Act 2014 and statutory guidance.
- Ensure that safeguarding practice is person-centred and outcome focused.
- Work collaboratively to prevent abuse and neglect where possible.
- Ensure agencies/individuals give timely and proportionate responses when abuse or neglect has occurred and
- Ensure that safeguarding practice is continuously improving and enhancing the quality of life of adults in the area.

Vision

Our safeguarding arrangements will effectively prevent and respond to adult abuse.

The TSAB will seek assurance from statutory organisations and multi-agency partners that the following aims, objectives and actions are delivered.

Safeguarding Principles

The safeguarding principles set out in the Care Act 2014 will underpin all aspects of safeguarding adults work across Tees.

Empowerment:	Prevention:	Proportionality:
I am asked what I want as the outcomes from the safeguarding process and these directly inform what happens	I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help.	I am sure that the professionals will work in my interest, as I see them and they will only get involved as much as needed.
Protection:	Partnership:	Accountability:
I get help and support to report abuse and neglect. I get help so that I am able to take part in the safeguarding process to the extent to which I want.	I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together and with me to get the best result for me.	I understand the role of everyone involved in my life and so do they.

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Board Priorities

Priority 1: Joint Working		Aim: We will develop a whole system approach to safeguarding adults which is responsive to individual’s needs, views and wishes	
Objectives: We will			
<ol style="list-style-type: none"> 1. Ensure Board partners work together in an effective manner to protect adults from all forms of abuse and neglect. 2. Consider and act upon the impact of new legislation and statutory guidance on safeguarding practice. 3. Engage and Collaborate with the Local Safeguarding Children Partnerships, Community Safety Partnerships, Domestic Abuse Steering Groups, Health and Well-being Boards, Tees Exploitation Group (TEG) and partners to deliver joint priorities and objectives. 4. Engage and collaborate with the multi-partnership and multi-agency development work regarding Missing Adults, Transitions, Contextual Safeguarding and Adult Sexual Exploitation. 5. Further embed trauma informed practice, strengths based and person-centered approaches to all safeguarding adults’ work. 6. Explore different safeguarding operating models and joint protocols to enhance partnership working and information sharing (new objective 2023/24). 			
2024-25 Actions: We will do this by		Lead	
<ol style="list-style-type: none"> 1. Delivering a multi-agency audit schedule, which includes seeking assurance on the effectiveness of high risk and complex cases through the recently reviewed High Risk Adults Panel (HRAP) arrangements. 2. In conjunction with people with lived experience and carers review existing and, where appropriate and necessary, develop new policy, procedure, and guidance to incorporate updated or new legislation and statutory guidance, including Mental Capacity. 3. Working with relevant partners, partnerships, and user groups to develop joint protocols which will contribute towards the development of a ‘Missing Adults’ protocol, Transitions procedures, Contextual Safeguarding work, and an Adult Sexual Exploitation Strategy. 4. Further build upon the Joint Working Protocol and associated workplan with the local Childrens Partnerships to seek further collaboration with other Partnerships. 5. Continue to develop and embed the suite of tools, resources, and training to truly embed trauma informed practice in adult safeguarding. 6. Identifying opportunities to test out new ways of working with partners. 7. Seeking assurance from our partners in respect of wider processes to safeguard adults with care and support needs at risk of abuse and neglect, linked to the Unseen Care Sector Report. 		OL CE, OL Relevant Partnerships, with support from OL and TSAB Business Unit/SAR Relevant Partnerships and Business Managers LTD Statutory Partners Relevant Partnerships, OL	
Assurance Methods Quality Assurance Framework (QAF) / self-audit tool, performance reports, multi-agency audits, surveys, other partnership		Impact/ outcomes Adults at risk of or experiencing abuse and / or neglect will be confident that professionals will work together and with them to achieve the best possible outcomes for them.	

Page 5

Plans, training plan, impact assessments, feedback from adults

Evidence that TSAB is and has worked effectively with partnerships operating within and across the Tees area to provide the best and most efficient services possible for individuals in need and across our communities.

Priority 2: People	Aim: We will ensure the workforce is well trained, supported and equipped to safeguard the most vulnerable people within our communities
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Objectives: We will	
<ol style="list-style-type: none"> 1. Seek assurance from partners that staff understand the legislative framework and the principles of trauma informed practice to ensure the best outcomes for adults at risk. 2. Seek assurance from partners that staff are provided with single agency Safeguarding Adults training in accordance with the TSAB Training Strategy. 3. Seek assurance from partners that staff are provided with support and training, particularly in relation to the management of high risk/complex cases and with consideration of vicarious trauma. 4. Learn from the findings of local, regional, and national Safeguarding Adult Reviews (SAR), applicable Domestic Abuse Related Death Reviews, Safeguarding Children Practice Reviews (SCPR) and any other relevant reviews and implement action plans. 5. Provide opportunities for partners to share learning and best practice in all aspects of safeguarding adults work which will promote staff and public confidence (new objective 2023/24). 	

2024-25 Actions: We will do this by	Lead
1. Developing and delivering the TSAB Training Plan to align with TSAB priorities, ensuring that the voice of people with lived experience of abuse or neglect is included in resources and events.	LTD
2. Continuing to seek assurance from partners via the Quality Assurance Framework/self-audit tool on the training and support provided to their staff.	PAQ
3. Developing and implementing action plans for all SARs and applicable Domestic Abuse Related Death Reviews and SCPRs.	SAR
4. Sharing the learning from the above reviews at the earliest opportunity, across partner agencies and seeking assurance that the learning has been embedded into practice.	SAR/LTD/OL
5. Further developing methods to review learning from SARs and other learning reviews to ensure it remains embedded in practice	SAR/LTD
6. Identifying and celebrating good news stories, innovative work, and exceptional people.	CE

Assurance Methods QAF / self-audit tool, surveys, website hits, training evaluations, multi-agency audits, impact assessments, awards.	Impact/ outcomes Adults at risk of or experiencing abuse and/or neglect will have confidence that professionals will be involved only as far as is reasonable, proportionate, justifiable and necessary and always work in their best interest.
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<p>Priority 3: Communication</p>	<p>Aim: We will provide accessible and clear information, advice and support that helps people to understand what abuse is, how to prevent abuse from happening, how to seek help and how to engage with the work of the Board</p>
<p>Objectives: We will</p> <ol style="list-style-type: none"> 1. Ensure mechanisms are in place that enable adults, their families, and their carers to better inform the future direction and priorities of Adult Safeguarding across Tees 2. Ensure that all public-facing materials are accessible and understandable. 3. Ensure adults and/ or their representatives or advocates who use safeguarding services are asked what they want as outcomes from the safeguarding process and that their views actively inform what happens. 4. Provide tools and resources to facilitate engagement with adults in need of safeguarding support. 5. Ensure the Safeguarding Champions initiative continues to improve engagement with local communities, harder to reach groups, the seldom heard and creates stronger links with the Voluntary, Community and Social Enterprise sector. 6. Ensure robust information sharing across and between agencies and partnerships to ensure the best outcomes for adults using safeguarding services. 	
<p>2024-25 Actions: We will do this by</p> <ol style="list-style-type: none"> 1. Further developing tools and processes to assist with seeking feedback from adults and their carers. 2. Developing the TSAB website to comply with accessibility guidelines. 3. Continuing to monitor the TSAB Performance Indicator relating to outcomes. 4. Delivering a Communication and Engagement plan, including awareness raising and ‘Spotlight On’ campaigns which focus on prevention and engages with the public, hard to reach groups, the seldom heard, adults who find services challenging to access or work with and services and professionals. 5. Provide Safeguarding Champions with the tools and resources they need to ensure they can carry out the role within their own organisations and ensure that there is representation from all relevant agencies including the Voluntary, Community and Social Enterprise sector. 6. Developing robust guidance for professionals on sharing information without consent. 	<p>Lead</p> <p>CE CE PAQ CE/LTD</p> <p>CE</p> <p>OLSG</p>
<p>Assurance Methods</p> <p>Performance Indicators, annual CE report, performance reports, QAF/Self-audit tool, multi-agency audits, feedback from focus groups, feedback from individuals, families and carers, evaluation reports, campaign analytics, website views, social media views, newsletter and bulletin subscribers, Safeguarding Champions</p>	<p>Impact/ outcomes</p> <p>People will receive clear and simple information about what abuse is, how to recognise the signs and how to seek help.</p>

Priority 4: Services	Aim: Services are commissioned and provided by our partners to meet the individual needs of adults who are most at risk of abuse or neglect	
<p>Objectives: We will</p> <ol style="list-style-type: none"> 1. Ensure that adults at risk of neglect and/or abuse can access support services and schemes such as the Safe Place Scheme and Ask ANI. 2. Seek regular assurance from our partners on the safe commissioning and delivery of services. 3. Implement our new performance monitoring processes and systems to obtain accurate, current, and validated information. 4. Provide opportunities to share information about innovative services and solutions for working with people with complex needs 5. Work with the Voluntary, Community and Social Enterprise sector to understand and share the range of services and support available to meet the needs of adults most at risk of abuse and neglect. 		
<p>2024-25 Actions: We will do this by</p> <ol style="list-style-type: none"> 1. Reviewing the 'Find Support in your Area' page on the TSAB website to ensure all information is up to date and accurate. 2. Delivering the annual Quality Assurance programme, which includes the Quality Assurance Framework/ self-audit tool and multi-agency case audits. 3. Strengthening the Quality Assurance Framework tool to seek assurance on the safe commissioning of out-of-area care and support service contract arrangements. 4. Correlating accurate records of services that are subject to the Responding to and Addressing Serious Concerns protocol, including data within the TSAB quarterly Performance Reports. 5. Further developing and embedding the Power Bi system to produce high quality performance reports which will support the analysis and further development of multi-agency safeguarding practice. 6. Continue to build upon existing links with the Voluntary, Community and Social Enterprise sector within the Board's structure. 		<p>CE</p> <p>PAQ/OL</p> <p>PAQ</p> <p>PAQ/ SAR</p> <p>PAQ</p> <p>CE, OL</p>
<p>Assurance Methods</p> <p>QAF/Self-audit tool, TSAB reports, performance reports, multi-agency audits, assurance reports to TSAB, feedback from adults, their families and carers, Responding to and Addressing Serious Concerns (RASC) reports</p>	<p>Impact/ outcomes</p> <p>Adults at risk of or experiencing abuse and/or neglect will have access to a range of high quality services and support that meet their individual needs.</p>	

Sub-Groups' key: Communication and Engagement (CE), Learning, Training and Development (LTD), Operational Leads (OL), Performance, Audit and Quality (PAQ), Safeguarding Adults Review (SAR), Policy, Procedure & Practice (PPP).

LA = Local Authority SBC = Stockton-on-Tees Borough Council BU = Business Unit

ADULT SOCIAL CARE AND HEALTH SELECT COMMITTEE
Work Programme 2024-2025

Date (4.00pm unless stated)	Topic	Attendance
16 April	CANCELLED	
23 April (informal)	Review of Access to GPs and Primary Medical Care <ul style="list-style-type: none"> Summary of evidence / draft recommendations 	Sarah Bowman-Abouna / Emma Joyeux
21 May	Review of Access to GPs and Primary Medical Care <ul style="list-style-type: none"> (Draft) Final Report Tees, Esk and Wear Valleys NHS Foundation Trust: Governors response to latest CQC report Monitoring: Progress Update – Day Opportunities for Adults CQC / PAMMS Quarterly Update: Q4 2023-2024 Regional / Tees Valley Health Scrutiny Update	Carolyn Nice / Sarah Bowman-Abouna / Emma Joyeux David Jennings / Patrick Scott / Cllr Pauline Beall Rob Papworth Darren Boyd
18 June	SBC Director of Public Health: Annual Report 2023-2024 Care and Health Innovation Zone CQC Inspection Preparation Minutes of the Health and Wellbeing Board (January, March & April 2024)	Sarah Bowman-Abouna Carolyn Nice / Geraldine Brown Carolyn Nice / Rob Papworth / Natalie Shaw
23 July	Monitoring: Action Plan – Access to GPs and Primary Medical Care PAMMS Annual Report (Care Homes): 2023-2024 CQC / PAMMS Quarterly Update: Q1 2024-2025	Sarah Bowman-Abouna / Emma Joyeux Kerry Anderson Kerry Anderson
17 September	Healthwatch Stockton-on-Tees: Annual Report 2023-2024 SBC Community Spaces LGA Assurance Peer Challenge Update Review of Reablement Service <ul style="list-style-type: none"> (Draft) Scope and Plan 	Natasha Douglas Haleem Ghafoor / Rebecca Saunders-Thompson Cllr Pauline Beall / Carolyn Nice Rob Papworth
22 October	Review of Reablement Service <ul style="list-style-type: none"> SBC Adults, Health and Wellbeing 	Rob Papworth / Gavin Swankie / Susan Dixon

ADULT SOCIAL CARE AND HEALTH SELECT COMMITTEE Work Programme 2024-2025

Date (4.00pm unless stated)	Topic	Attendance
	Care and Health Winter Planning Update Regional / Tees Valley Health Scrutiny Update Health and Wellbeing Board: Forward Plan (Sep 24) & Previous Minutes (May, Jun & Jul 24)	Sarah Bowman-Abouna
19 November	CQC / PAMMS Quarterly Update: Q2 2024-2025 Making it Real Board – Update Review of Reablement Service <ul style="list-style-type: none"> • North East and North Cumbria Integrated Care Board (NENC ICB) 	Martin Skipsey Jak Savage MBE / Denise Ross / Carolyn Nice Kathryn Warnock
17 December	North Tees and Hartlepool NHS Foundation Trust (NTHFT): Maternity Services Update Review of Reablement Service <ul style="list-style-type: none"> • North Tees and Hartlepool NHS Foundation Trust Regional / Tees Valley Health Scrutiny Update	Stephanie Worn / Beth Swanson Matt Wynne / Jill Foreman
21 January 2025	Teeswide Safeguarding Adults Board (TSAB): Annual Report 2023-2024 Care Quality Commission (CQC): State of Care Annual Report 2023-2024 Review of Reablement Service <ul style="list-style-type: none"> • SBC <i>Powering Our Future</i> – Feedback on work of SBCs delivery partner, Peopletoo 	Adrian Green / Carolyn Nice CANCELLED TBC
18 February	Pharmaceutical Needs Assessment CQC / PAMMS Quarterly Update: Q3 2024-2025 Review of Reablement Service <ul style="list-style-type: none"> • Catalyst / VCSE Sector (TBC) • Service-user / family / carer feedback • Other Council approaches Regional / Tees Valley Health Scrutiny Update	Sarah Bowman-Abouna / Joanne Linton
18 March	North Tees and Hartlepool NHS Foundation Trust (NTHFT): Quality Account 2024-2025 (TBC) Monitoring: Progress Update – Care at Home (TBC)	

ADULT SOCIAL CARE AND HEALTH SELECT COMMITTEE Work Programme 2024-2025

18 March (informal – after formal meeting)	Review of Reablement Service <ul style="list-style-type: none"> • Summary of evidence / draft recommendations 	Rob Papworth
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2024-2025 Scrutiny Reviews

- Reablement Service

Monitoring Items

- Care at Home (Progress Update) – TBC (early-2025)
- Access to GPs and Primary Medical Care (Progress Update) – TBC (mid-2025)

Performance and Quality of Care (standing Items)

- SBC Adults, Health and Wellbeing – Overview Report
- SBC Director of Public Health – Annual Report
- SBC PAMMS (Care Homes) – Annual Report
- Healthwatch Stockton-on-Tees – Annual Report
- Care Quality Commission (CQC) – State of Care Annual Report
- Teeswide Safeguarding Adults Board (TSAB) – Annual Report
- North Tees and Hartlepool NHS Foundation Trust (NTHFT) – Quality Account

Regular Reports

- 6-monthly Adult Care Performance Reports (including complaints/commendations) (new format tbc)
- 6-monthly Public Health Performance Reports (new format tbc)
- Regional / Tees Valley Health Scrutiny – Updates
- Care Quality Commission (CQC) / PAMMS – Quarterly Inspection Updates
- Health and Wellbeing Board – Minutes
- Quality Standards Framework (QSF) for Adult Services (new format tbc)

Other Reports (as required)

- Healthwatch Stockton-on-Tees – Enter and View Reports
- Care Quality Commission (CQC) – Inspection Reports (by email / by exception at Committee)

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